

SHD ADMINISTRATION	MS 21-50
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Margaret Boyd, Deputy Director, Chief Administrative Law Judge	916-309-3481
Eugene Townsend, Executive Assistant	916-309-3360

ADMINISTRATION & SUPPORT OPERATIONS	MS 21-36
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Onuaku Chambers, Assistant Deputy Director	916-309-3489
Christin Miller, Assistant Deputy Director	916-309-3489
Pat Burke, Presiding Administrative Law Judge	916-309-3450
Leslie Redfearn, SSM III, Branch Chief	916-309-3333

ADMINISTRATIVE SERVICES	MS 21-36
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Kaashif, Amiyr (<i>Penalties, PRA</i>)	916-309-3290
Kain, Marlene (<i>Accessibility, GEN 1321, MEDS, Equipment</i>)	916-309-3284
Lawrence, Becky (<i>RA</i>)	TBD
Scott, Christina	916-309-3342
Stewart, Mianca (<i>Personnel</i>)	916-309-3355
Walker, Gayle	916-309-3363

AFFORDABLE CARE & RESOURCES APPROVAL BUREAU (ACRAB)	MS 21-97
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Baptiste, Sokoya	916-309-3271
Caro del Castillo, Marisa	916-309-3248
Gangler, Lindsay	916-309-3260
Mueller, Kimberly	916-309-3377
Nunez, Gabriella	916-309-3418
Rios, Angelo	916-309-3336
Shaffer, Allyessa	916-309-3237
Tharmaseelan, Pavithrah	916-309-3488
Tran, Helen	916-309-3319

APPEALS CASE MANAGEMENT SYSTEM (ACMS)	MS 21-64
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CUSTOMER SERVICE	MS 21-37
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Tracy Kimoto-Whitehouse, SSM I	916-309-3496
Jody Ricks, SSM I	916-309-3433
Sheema Shahrashoob, SSM I	916-309-3344

Phones

Alvarado, Norma (<i>Spanish</i>)	916-309-3218
Avila, Juan (<i>Spanish</i>)	916-205-3779
Blair, Alex	916-309-3489
Chaney, Nicko	916-309-3241
Charles, Erik	916-309-3489
Chavez, Luis (<i>Spanish</i>)	916-309-3422
Day, James	916-309-3253
Harris, Barbara	916-309-3489
Herrera, Fabian (<i>Spanish</i>)	916-309-3489
Lawlor, Natalie	916-309-3489
Le, Anna	916-309-3489
Lee, Phua	916-309-3489
Melanson, Laura	916-309-3306
Myers, John	916-309-3308
Perez, Rocio (<i>Spanish</i>)	916-309-3489
Perez Ruiz, Raquel (<i>Spanish</i>)	916-309-3489
Placencia, Jamie	916-309-3321
Prasad, Shobna	916-309-3327
Santana, Tania	916-309-3489
Vaden, Eugene	916-309-3489

Customer Service continued**Operations**

Carter, Ashanti	916-309-3236
Clark, Sophia	916-309-3489
Davis, Danny	916-309-3251
Phan, Kathy	916-309-3274
Roeder, Madeline	916-309-3408
Rogers, Malikka	916-309-3389
Singh, Sangeeta	916-309-3353
Tanner, Terrell	916-309-3489
Trujillo, Lillian	916-309-3244

Review

Gutierrez, Lizette	916-309-3430
Lopez, Francis	916-309-3799
Mayfield, LaToya	916-309-3489
Valencia, Robyn	916-309-3575

IHSS BUREAU**MS 28-01**

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Nakamura, Brett	TBD
Santana, Jannayna	213-337-6243
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Baluyot, Bardo	213-337-6243
Cooper, Kristina	213-337-3371
Grant, Damarrus	213-337-3373
Harris, Joyce	213-337-3621
Pinedo, Maria	213-337-3374
Rodriguez, Samantha	213-337-6243
Ross, Jynne	213-337-3622
Saldana, Enedina	213-337-6243

NORTHERN COASTAL OFFICE	MS 28-02
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Ansell, Suzanne	916-309-3220
Chand, Pranesh	916-309-3500
Cruz, Brian	916-309-3504
Espinosa, Daneth	916-309-3483
Fernandez, Melissa	916-309-3256
Her, Derick	916-309-3483
Jacobs, Ricki	916-309-3278
Johns, Kendra	916-309-3483
McElvain, Alisha	916-309-3375
Ogness, Margaret (RA)	916-309-3483
Pacol, Karen (PALJ Analyst)	916-309-3315
Postel, Nick (Russian)	916-309-3323
Quilacio, Kelly	916-309-3329
Reed Brown, Kristine	916-309-3483
Semon, Samantha	916-309-3408
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Records Requests		SHDRecordsProcessing@dss.ca.gov
Rehearing E-mail		SHDRehearings@dss.ca.gov
Subpoena Requests		SHD-Subpoena@dss.ca.gov

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Norris, Karen	916-309-3310
Olguin, Rocio	916-309-3313
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Hermosillo, Adan	760-510-4999
Herrera, Marbelia (<i>Spanish</i>)	760-510-4936
Lee, Nari	760-510-4999
Moore, Elaine	760-510-4993
Murphy, Maria	760-510-4999
Tocol, Brittany (<i>PALJ Analyst</i>)	760-510-4999

SCOPE OF BENEFITS BUREAU	MS 21-33
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Olivas, Arcelia	916-309-3486
Parhar, Amarprith	916-309-3412
Potter, Katrina	916-309-3486
Prado, Lucia	916-309-3379
Ramirez, Kristian	916-309-3414
Sandhu, Gurjot	916-309-3486

INFORMATION SYSTEMS DIVISION (ISD)	MS 9-10-59
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Evan Lee, PCA	916-531-5853
Danny Ling, LARO PCA	916-584-4203
Richard Ho, LARO / SDRO PCA	916-584-1406
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