

Supplemental Report of the 2018-19 Budget Act

Containing Statements of Intent
And Requests for Studies
Adopted by the Legislature



Compiled by the
LEGISLATIVE ANALYST'S OFFICE
September 4, 2018

Item 5180-001-0001 – Department of Social Services

1. ***Child Abuse and Neglect Incidents Among Children Aged 14 to 17.*** The Legislative Analyst's Office (LAO), with assistance from the Department of Social Services (DSS), shall review data about the reporting of child abuse or neglect incidents among children who are aged 14 to 17. Where feasible, the LAO's analysis shall consider for each age, and compared to data for other ages, the following questions:
 - Rate of reporting.
 - Outcomes of reporting.
 - Sources of reports, if available, including self-reported abuse or neglect.
 - Living conditions, including homelessness or living with a parent or guardian at the time of the report, if available.
 - Number of petitions filed under WIC 329, and time frame of the filing, if available.
 - Percentage of reports that involved children with prior reports.
 - Generalized outcomes of prior reports.

The Legislative Analyst's Office may seek data from any sources it is authorized to access to fulfill the requirement of this SRL, including convening a working group, if appropriate. Depending on the availability of data, the LAO may analyze the data for the state as a whole or for a representative sample of counties. The LAO shall report results of this evaluation to appropriate budget and policy committees of the Legislature no later than March 15, 2019.

2. ***Case Management and Information Payrolling System (CMIPS) II Governance.*** DSS shall provide an update to the Legislature and stakeholders, as part of the 2019-20 budget process, on the engagement of counties in the implementation of CMIPS II for the In-Home Supportive Services program. The update shall include, but not be limited to, the following:
 - (a) The steps the state has taken to engage the counties in the governance of the project throughout the change management process.
 - (b) The criteria by which the state and county-driven change requests are approved or denied.
 - (c) The process the state has engaged in managing the implementation and prioritization of state and county-driven change requests.

(d) The roles and responsibilities of the state and counties in the change management process.

3. ***Medi-Cal Eligibility Data System (MEDS) Modernization.*** During the 2019-20 budget process, the Department of Health Care Services, DSS, and the California Health and Human Services Agency shall jointly update the Legislature on the status of identifying opportunities to improve the efficiency and accuracy of the “file (index) clearance process” for California Work Opportunity and Responsibility to Kids, CalFresh, and Medi-Cal in MEDS utilizing Master Data Management (MDM) technologies.

The initial scope of the MEDS Modernization project includes the development of an MDM strategy. The implementation of MDM in MEDS is intended to be part of the future scope of the project. The update described above, developed in consultation with counties, shall specifically identify the proposed strategy for implementation of MDM technologies, and include preliminary estimates of costs and the proposed time frame to implement.

4. ***In-Home Supportive Services (IHSS) Paid Sick Leave.*** No later than September 1, 2019, DSS shall provide an update to the Department of Finance and the health and human services budget subcommittees in both houses, that shall include, but not be limited to, the following:
- (a) The number of paid sick leave hours earned, and the number of paid sick leave hours taken by IHSS providers, by county.
 - (b) For up to ten counties, reflecting the diversity of California’s counties (including, but not limited to, population, age, ethnicity, rural and urban), the number of instances broken down by county, in which the county receives a request from an IHSS recipient for a backup provider due to his or her regular provider using paid sick leave.
 - (i) This shall be for the time period of September 1, 2018 through June 30, 2019.
 - (ii) Counties shall be selected in consultation with the County Welfare Directors Association, California Association of Public Authorities, and stakeholders.
 - (c) For the same counties as outlined in (b), the number of instances broken down by county, in which the Public Authority receives a request from an IHSS recipient for a back-up provider due to his or her regular provider using paid sick leave.

- (i) This shall be for the time period of September 1, 2018 through June 30, 2019.
 - (d) For each instance outlined in (b) and (c), each county and its Public Authority may coordinate to provide data to the department on the number of requests for a backup provider that were fulfilled and the number of requests for a backup provider that were unable to be fulfilled.
5. ***Fiscal Estimate for the Child and Adolescent Needs and Strengths (CANS) Assessment.*** DSS shall work with the County Welfare Directors Association and the California State Association of Counties to estimate any net new one-time and ongoing workload and costs to county child welfare services agencies to implement the CANS assessment process beyond existing assessment requirements. By October 1, 2018, DSS shall report the results of this analysis to the Department of Finance and the legislative budget committees for the purpose of advising development of the January, 2019 budget proposal.
6. ***State Hub Roadmap.*** DSS is engaged in an effort to address existing challenges with the eligibility verification process for CalFresh and CalWORKs. Specifically, the programs' current reliance on paper documentation to verify eligibility can create a burden on clients and delay application processing. In some instances where electronic verifications of eligibility are available, they can fail to provide the most current data, creating an application processing delay. In an effort known as the State Hub Roadmap, DSS is using the assistance of a contractor to identify electronic options to streamline and modernize the processes for obtaining required verifications for CalFresh and CalWORKs eligibility. The objective of the effort is to explore options to make the eligibility verification process faster, more accurate, and efficient for both clients and program staff. Any final deliverables from the contractor shall be shared directly and contemporaneously with the Legislature.

DSS shall provide an in-person update to the Legislature and stakeholders, beginning September, 2018 and on an ongoing basis to be mutually determined between legislative staff and the Administration, on the status of the State Hub Roadmap. The update shall include, but not be limited to: (1) the progress of the contractor and DSS in the development of the State Hub Roadmap; (2) any of the contractor's findings and recommendations, including but not limited to short-, medium-, and long-term recommendations on how to improve the verification process; and (3) the feedback provided by the Legislature and stakeholders, including county representatives and program advocates.

Food for All. DSS shall convene relevant stakeholders, including, but not limited

to, immigrant advocates and food security advocates, to identify how the State and local entities can improve current programs and coordinate linkages to community services to strengthen California's food assistance safety net for all low-income Californians, and work to remove barriers that exclude immigrant Californians from the State's food assistance safety net. Stakeholders shall be convened by September 30, 2018 and shall meet at least four times before July 1, 2019.