

CalFresh Branch

Becky Silva, Branch Chief

Cell: 916-272-6504*

Brittany Loofbourrow, Research Data Analyst II

Cell: 916-879-1054

Main Branch Number: (916) 651-8047

Unit 250 | Index 1250 | SLR 96250 | Mail Station 8-9-32

DSS Help Desk: (916) 651-5333 | DSS Security Desk: (916) 657-1777



Updated: 10/24/2025

* Do **not** give out these work cell numbers!

CalFresh Policy & Employment Bureau

Kathy Jew, Bureau Chief

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Unit 253 | Index 1253 | SLR 96253 | Mail Station 8-9-32

Policy Section A

Yazmin Saenz, Section Chief

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Policy Interpretations: CalFresh-PI@dss.ca.gov

Disaster Response: DisasterCalFresh@dss.ca.gov

CalFresh Policy Section B

Amber Bonilla, Section Chief

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Policy Interpretations: CalFresh-PI@dss.ca.gov

Restaurant Meal Program: CDSRRMP@dss.ca.gov

Policy Unit (A)	Policy Unit (B)	Policy Unit (C)	Policy Unit (D)
Zachary Jenkins, Manager C: (213) 219-0317	Sumaiya Zaman, Manager C: (916) 210-9731	Andrea Boyens, Manager C: (916) 809-6414	Louise Thao, Manager C: (916) 809-5922
Nancy Nguyen	William (Bill) Belon C: (916) 664-6657	Jaeda Rios	Galina Tokmakov
Devanshi Singh	Laurence (Larry) Lewis	Amy Howser	Tejinderjit Kaur
Jessica Malecke	Omogboyega (Omo) Abe	Amy Thiele	Juliana Utiyama
Angie Cortez-Juarez	Zahiruddin (Zahir) Nastu	Kirsten Roslund	Kaitlyn Jawwad

Manager Specialists

David Hernandez, Regulations Specialist

C: (916) 616-4491

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C: (916) 540-0854

Policy Unit (E)

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Kamryn Sung

C: (916) 516-0192

Phuong Le

C: (916) 584-5216

Amy Vang

C: (916) 584-3486

Juan Carlos Arguello

C: (916) 639-4637

California Food Assistance Program (CFAP) Section

Danh Vong, Section Chief

C: (916) 210-9062*

Policy & Technical Assistance Unit		Outreach & Data Management Unit	
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Ashley Luyben	C: (916) 796-2615	Paola Dela Cruz-Perez	C:
Derek Imai	C: (916) 890-8406	Skye Lao	C:
Paula Martinez	C: (916) 908-7881	Chelsie Patrick	C:
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CalFresh Operations Bureau

Tami Gutierrez, Bureau Chief

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Unit 252 | Index 1252 | PCA 96252 | Mail Station 8-9-32

Office Locations

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Management Evaluation Section

Francisco Verduzco, Section Chief

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County Technical Assistance Section

Genoveva Flores, Section Chief

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County Technical Assistance Unit (SSM I Specialists)

Steve Crandall (Sacramento)	C: (916) 261-6927	Leanne Zuniga (Fresno)	C: (559) 612-6984	Aime Hernandez (Fresno)	C: (916) 584-2158
Kevin Sanchez (Los Angeles)	C: (213) 435-2578	Crissy Harrigan-Smith (Sacramento)	C: (916) 204-9119	Lisa Chang (Fresno)	C: (559) 538-4529

Quality Control and Improvement Section

Chris Alivio, Section Chief

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Kristen Leatherman, OT, C: (916) 651-3275

Quality Control Unit A		Quality Control Unit B		Quality Control Unit C	
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Mailao Vue	C: (916) 247-3558	Pa Nhia Thao	C: (559) 341-0749	Michelle Gomez	C: (916)858-9376
Nicole Matsuura	C: (916) 917-6431	Vanesa May	C: (559) 498-9864	Erica Chudy	C: (213) 670-5783
Wilson Chang	C: (916) 201-4838	David Lopez	C: (916) 584-3734	Dorina Ganji	C: (213) 248-9567
Gabriela Barcenas	C: (916) 247-6827	Nou Yang	C: (916) 823-7175	Cynthia Elizarrey	C: (916)508-5304
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Quality Control Unit D					
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Lisa Estelle	C: (213) 435-4468				
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Nutrition Programs Branch

VACANT, Branch Chief

Cell: *

Main Branch Number: (916) 651-8047

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Community Partnerships Bureau

Brian Kaiser, Bureau Chief

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Unit 251 | Index 1251 | PCA 96251 | Mail Station 8-9-32

Outreach Unit

Danielle Wilson, Manager

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Mail Station: 8-9-32

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Emergency Food Programs Section

Jessica Ampah, Section Chief

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Mail Station 8-9-32

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Ciara Phillips, TNAP SSMI Specialist C: (916) 767-2151

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Emergency Food Programs Unit A		Emergency Food Programs Unit B		Emergency Food Programs Unit C	
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Alexandra Grubbs	C: (279) 444-7196	William Reyes	C: (279) 200-2459	Lizethe Chavez	C: (279) 444-7187
Jessica Radtke	C: (916) 862-5613	Amy Johnson	C:	Krystal Martinez-Pinedo	C: (916) 764-9230
Gloria Rodriguez-Palacios	C: (916) 215-5031	Aaron Pierce	C: (916) 216-0177	Rafael (Rafa) Ramirez	C: (916) 247-2593
Evelyn Hedrick	C: (916) 224-3188	Don Williams	C:	Mai Mee Kong	C: (916) 639-3474
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Lin Van, Section Chief

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Mail Station 8-9-32

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Brekna Shah	C:	Joshua Slowiczek	C:
	C:		C:
	C:		C:
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	C:		
	C:		