

Third Party Liability and Recovery Division Important Phone and Fax Numbers

OFFICE OF COMMUNICATIONS (Media Calls)	440-7660
TPLRD MAINLINE (Auto Attendant).....	650-0490
Security Desk	323-0456
TPLRD Mailroom.....	650-6472

TPLRD Voicemail (VoIP)

EFT	650-0547
ER	650-0590
HIPP.....	445-8322
OP	650-0575
CIS	650-0576
QAF	650-0583
WDP	319-9574
WC	750-1173

TPLRD CONFERENCE ROOMS (VoIP)

3rd Floor

- (3.003) Quiet Room..... 750-0652
- (3.004) Quiet Room..... 750-0653
- (3.005) Conference Room..... 323-6535
 - With computer and projector
- (3.008) Conference Room..... 323-6517
 - *With computer and projector*
- (3.016) Conference Room..... 750-0654
 - *With computer and TV monitor*
- (3.021) Quiet Room..... 750-0655

4th Floor

- (4.013) Conference Room..... 750-0692
 - *With computer and dual TV monitors*

TPLRD FAX NUMBERS & LOCATIONS (Outgoing Faxes Only)

Estate Recovery Operations Section (EROS) (3.006).....	650-6583*
<i>*Fax forwards to 916-440-5650(ER Rightfax)</i>	
Casualty Insurance Operations Section (CIOS) (3.026)	650-6584*
<i>*Fax forwards to 916-440-5650(ER Rightfax)</i>	
Administration Section (AS) (3.157).....	650-6585*
<i>*Fax forwards to 916-440-5667(DHCS-TPLRD.General Rightfax)</i>	

Training, Quality & Support Section (TQSS) (4.143)..... 650-6620*
*Fax forwards to 916-440-5650(ER Rightfax)

RIGHT FAX & SHARED EMAIL ADDRESS

Administration Section

Electronic Funds Transfer (EFT)
TPLRD.EFT@dhcs.ca.gov

DHCS HCP TPLRD Recovery Inquiries
Recovery.Inquiries@dhcs.ca.gov

DHCS TPLRD Training
TPLRDTraining@dhcs.ca.gov

FTB Offsets
FTB.Offsets@dhcs.ca.gov

TPLRD General..... 440-5667
DHCS-TPLRD.General@dhcs.ca.gov

Working Disabled Program (WDP)
WDP@dhcs.ca.gov

Casualty Insurance Operations Section

Casualty Insurance Section
CIS@dhcs.ca.gov

DHCS TPL Managed Care
TPLManagedCare@dhcs.ca.gov

Medi-Cal Personal Injury Program (MCPIP)
MCPIP@dhcs.ca.gov

Personal Injury (PI)..... 440-5673
PIU@dhcs.ca.gov

TPLPISupport
TPLPISupport@dhcs.ca.gov

Cost Avoidance Section

Buy-In Cost Avoidance Unit (BICAU)
BUYIN@dhcs.ca.gov..... 440-5677

Health Insurance Premium Payment (HIPP)..... 440-5676
HIPP@dhcs.ca.gov

Other Coverage Unit (OCU)
OCU@dhcs.ca.gov

Out of State Request

OSR@dhcs.ca.gov

Wide Area Telephone System (WATS)
WATS@dhcs.ca.gov

Estate Recovery Section

Estate Recovery (ER)..... 440-5650
ER@dhcs.ca.gov

Hardshipwaiver
HW@dhcs.ca.gov

Special Collections & Process Innovation Section

Class Action
ClassAction@dhcs.ca.gov

Special Collections Unit (SCU)
SCU@dhcs.ca.gov

Special Needs Trust (SNT)..... 440-5231
SNT@dhcs.ca.gov

TPLSubpoena
TPLSubpoena@dhcs.ca.gov

Trust Malpractice Unit (TMU)..... 440-5674
TMU@dhcs.ca.gov

Worker's Compensation (WC)
WC@dhcs.ca.gov

General Collections Section

Overpayments (OP)..... 440-5670
GCU@dhcs.ca.gov

Quality Assurance Fee (QAF)..... 440-5671
QAF@dhcs.ca.gov

EMAIL DISTRIBUTION LISTS

DHCS TPLStaffChanges
DHCSTPLStaffChanges@dhcs.ca.gov

DHCS TPL Unit Chiefs and Above
TPLUnit@dhcs.ca.gov

DHCS EEC 172 TPLRD
DHCSEEC172TPLRD@dhcs.ca.gov

DHCS TPLRD Section Chiefs and Above
TPLRDSectionChiefsandAbove@dhcs.ca.gov