

ADULT PROGRAMS DIVISION
Main (916) 653-5403 MS 8-17-12

LEORA FILOSENA, Deputy Director
Linda LaCara, Executive Assistant (Direct 916-654-1858)

APS Main (916) 653-1865 • APS@dss.ca.gov • MS 8-17-12 • Fax (916) 653-1693			
JAMES TREGGIARI, APS Program Administrator (916) 651-1064			
John Hartmire, SSM 1 (916) 651-5111			
Cheryl Nelson	653-6385	Jasmine Zandian	651-5931
Eric Stone	657-3892		
CMIPS & SYSTEM ENHANCEMENTS BRANCH			
CINDY WANG, Chief (Direct 916-651-3285)			
Sarah Vyeda, Executive Secretary (916) 653-1873 916-651-1069 • Fax (916) 651-5256 • MS 9-12-92			
COMMUNICATION OPERATIONS & DATA ANALYSIS BUREAU		SYSTEMS OPERATIONS & TRAINING BUREAU	
MS 9-12-92		MS 9-12-92	
Rebecca Coker, Chief	(916) 657-2367	Letrice Russell, Chief	(916) 651-2834
Customer Relations & Communications Unit		Grace Gomes, CWDA Contractor	651-5332
Rick Yrigoyen, SSM 1	(916) 653-1784	Statewide Training Engagement Unit	
Adrianna Chiles	651-5158	Donald McFarland, SSM 1	(916) 654-2098
Jennifer L. Ogata	651-5270	Carolyn Higgins	654-1162
Kevin Corso	651-2889	Joseph Smith	651-1374
Operations Unit		Katherine Bloomenrader	651-3486
Deirdre Wheeler, SSM 1	(916) 651-5638	Andrew Kuhl	651-8086
Eliza Tugadi	651-3332	Training & Development Unit	
Gloria Licea**	651-5084 <i>(Spanish)</i>	Carmen Favorito, SSM 1	(916) 651-5401
VACANT	651-5450	Arlene Marmolejo	651-0638
Pinsok Phoung	651-5232	Kim Padilla	657-3482
Research & Data Analysis Unit		Marquisha Perry	651-0831
Christina Taylor, SSM 1	651-1783	Natalya Semeryuk	651-0276
Angela Scarlett	651-2782	CMIPS OPERATIONS & DEVELOPMENT SECTION	
Cha Lao	651-1317	Bill Lohmann, SSM 2	(916) 651-3459
Daniel Ramsay	651-5632	Jodi McBroom	651-2861
Haiyan Chen**	657-2123 <i>(Chinese)</i>	Michele Kufasimes	651-2768
James Borges	651-5636	Whitney Dakin	651-2897
		System Operations & Development Unit I	
IHSS Public Help Lines		Nikia Island, SSM 1	(916) 654-0601
Career Pathways	916-651-7167	Steve Hernandez	651-5180 <i>(Spanish)</i>
Email: CareerPathwaysClaims@dss.ca.gov		VACANT	653-1173
IHSS Svc Desk (Providers/Recip)	866-376-7066	Rosendo Garcia**	651-3975 <i>(Spanish)</i>
ESP-ETS Portal Help Line	866-376-7066	Tara Fiscus	651-7085
Wage Garnish - Providers	866-376-7066	System Operations & Development Unit II	
Provider Payroll FAX	916-651-5256	Sheryl Emmons, SSM 1	(916) 651-7907
Reimbursements Help Line	877-508-1327 (recording)	Doug Follis	651-7119
InterCare (Workman's Comp)	916-960-0992	Edgar Lopez	651-2890
Email: CA-DSS@intercareins.com	https://intercareins.com/	Matt Szabo	651-0303
CMIPS County Help Lines		VACANT	651-0912
County CMIPS Service Desk	877-844-5844		
County Assistance	916-551-1003	ISD SERVICE DESK	
Liens/Garnishments - Lienholder	866-740-2189	SECURITY DESK (Lobby)	
Liens/Garnishments FAX	916-785-1039	Conference Rm Capacities	
		Rm 1224 - 6 people	
		Rm 1226 - 20 people	

Revised 5/1/2023

ADULT PROGRAMS DIVISION

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MS 8-17-12

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JAMES TREGGIARI, APS Program Administrator (916) 651-1064			
John Hartmire, SSM 1 (916) 651-5111			
Cheryl Nelson	653-6385	Jasmine Zandian	651-5931
Eric Stone	657-3892		
FISCAL, APPEALS & BENEFIT PROGRAMS BRANCH DANIELLE MORRIS, Chief (Direct 916-651-2849) VACANT, Executive Secretary (916) 653-3850 • Fax (916) 651-5256 • MS 9-11-91 Kevin Fiala, Special Projects/EVV (916) 654-6527 • MS 9-11-93 APPEALS & ADMINISTRATIVE REVIEW UNIT • (916) 651-3488 • AARR Fax (916) 651-0103 • MS 9-11-04 Denise Thornquest, SSM 1 (916) 653-1920			
Beatriz Sanchez**	654-1671 (Spanish)	Richard Lew	651-2783
Grace Fortu	651-1113	Rob Antonucci	651-1071
916-651-7167 • CareerPathwaysClaims@dss.ca.gov			
CAREER PATHWAYS UNIT #1		CAREER PATHWAYS UNIT #2	
Odell Frazier, SSM I	916-651-6961	Kim Padilla, SSM I	916-651-3976
Marie Agheli	653-3052	Lisa Douglass	651-1152
Robert Mc Bride	651-1074	Sally Luangkeo	TBD
Zachary Coker	TBD	Shobana Gopalakrishnan	TBD
Zenaida Solis	TBD	VACANT	TBD
VACANT	TBD	VACANT	TBD
VACANT	TBD	VACANT	TBD
FISCAL & ADMINISTRATIVE BUREAU		BENEFIT PROGRAMS & PROGRAM INTEGRITY BUREAU	
MS 9-11-91		MS 9-11-91	
Mingzi Ye, Chief	(916) 653-1908	Lisa Bandaccari, Chief	(916) 651-6243
VACANT, Secretary	TBD	VACANT, Secretary	(916) 657-4707
Taylor Watts, Staff Svcs Mgmt Auditor (SSMA)	651-2919	Benefit Programs Unit	
Kaylie Nguyen, Div Personnel Liaison	651-5611	Steven Koehler, SSM 1	(916) 651-2774
Contracts Unit		Dan Whitehead-Regur	651-1095
Rachel Otero, SSM 1	(916) 651-9429	VACANT	653-5383
Jennifer Perrin	651-5562	Karen Novoa	651-0576
Jenny Yip	651-5181	Kevin Erbe	651-1174
Karyn Peeler	651-2835	Teresa Sawyer (ADSA)	651-1053
Lisa Snyder	651-0551	Program Integrity Unit	
Financial Management Unit		Kitt Johnson, SSM 1	(916) 657-1714
VACANT, SSM 1	(916) 653-1572	Anna Shilina	651-5543
VACANT	651-0548	Audelia Buntjer	651-0636
VACANT	651-7722	Carol Lazzarotto	651-5263
Michael Breinke	651-5556	Matthew Barrett	657-2593
Sonja Washburn	651-3327	Truc Nguyen	651-5633
Xai Yang	651-2892	IHSS Public Help Lines	
VACANT	653-3911	Career Pathways	916-651-7167
CMIPS County Help Lines		Email: CareerPathwaysClaims@dss.ca.gov	
County CMIPS Service Desk	877-844-5844	IHSS Svc Desk (Providers/Recip)	866-376-7066
County Assistance	916-551-1003	ESP-ETS Portal Help Line	866-376-7066
Liens/Garnishments - Lienholders	866-740-2189	Wage Garnish - Providers	866-376-7066
Liens/Garnishments FAX	916-785-1039	Provider Payroll FAX	916-651-5256
ISD SERVICE DESK (Lobby)	916-651-5333	Reimbursements Help Line	877-508-1327 (recording)
SECURITY DESK	916-657-1777	InterCare (Workman's Comp)	916-960-0992
Conference Room Capacities	Rm 1128 - 20 people	Email: CA-DSS@InterCareins.com	https://intercareins.com/

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John Hartmire, SSM 1 (916) 651-5111

Cheryl Nelson	653-6385	Jasmine Zandian	651-5931
Eric Stone	657-3892		

POLICY & QUALITY ASSURANCE BRANCH

CHARISSA MIGUELINO, Chief (Direct 916-651-1067)

Jeffrey Berndt, Executive Secretary (916) 651-5362 • FAX (916) 653-2220 • MS 9-11-96

POLICY & OPERATIONS BUREAU
MS 9-11-96

Michael McNulty, Chief (916) 651-5206

Denise Davalos, Secretary (916) 651-5350

Provider Policy Unit

Rolonda Moen, SSM 1 (916) 653-1869

VACANT 651-5398

Don Tresca 651-5397

Ericka Quesada** 651-0396 *(Spanish)*

Joseph Tavera *(PRA Coord.)* 651-0602

POLICY SECTION CHIEF

Tony Teresi, SSM 2 (916) 651-5339

Program Eligibility & Protective Supervision Unit

Vicki Cescato, SSM 1 (916) 653-1868

Chong Her 651-0274

Delaney Price 651-2744

Kelly Ford 653-6350

VACANT 651-7123

Rachel Zavarella 651-0805

Services Assessment Unit

Micaela Barajas, SSM 1 (916) 651-8662

Anna Petrosyan 651-7097

Anne Huynh (Ngo) 651-0550

VACANT 651-2836

Renzo Rivera 651-5303

QUALITY ASSURANCE MONITORING & REIMBURSEMENTS BUREAU

MS 9-11-95

Avita Singh, Chief (916) 651-2862

Tony Huynh, Secretary (916) 651-3494

Quality Assurance Monitoring Unit #1

Margarita Castillo, SSM 1 (916) 651-5340

Chanel Schrier 651-6531

VACANT 651-5399

Juan Trujillo 653-3902

Leah Burton 651-2781

Liliya Merva 653-3901

Lorene White 654-0615

Javier Rosas 651-2769

Quality Assurance Monitoring Unit #2

Yee Vang, SSM 1 (916) 651-3385

Britnee Messer 651-5646

DeAnna (Trujillo) Riosa 651-5645

Greg Wiltshire 651-0553

Joseph Lo 651-3976

Kelly Moua 653-1807

Paul Doyle 653-5110

Ruvim Palamarchuk 651-2918

Reimbursements Unit • MS 9-11-91

Sean Driscoll, SSM 1 (916) 651-5553

Alma Mededovic 651-5208

Gina Carrasco 651-1155

Robin Osborn 651-2896

CMIPS County Help Lines

County CMIPS Service Desk	877-844-5844
County Assistance	916-551-1003
Liens/Garnishments - Lienholder	866-740-2189
Liens/Garnishments FAX	916-785-1039
ISD SERVICE DESK	916-651-5333
SECURITY DESK (Lobby)	916-657-1777
Conference Room Capacities	Rm 1128 - 20 people

Revised 4/24/2023

IHSS Public Help Lines

Career Pathways	916-651-7167
Email: CareerPathwaysClaims@dss.ca.gov	
IHSS Svc Desk (Providers/Recip)	866-376-7066
ESP-ETS Portal Help Line	866-376-7066
Wage Garnish - Providers	866-376-7066
Provider Payroll FAX	916-651-5256
Reimbursements Help Line	877-508-1327 (recording)
InterCare (Workman's Comp)	916-960-0992
Email: CA-DSS@Intercareins.com	https://intercareins.com/

BI-LINGUAL INTERPRETERS			
Name	Branch	Phone	Language
Gloria Licea	CSE	651-5084	Spanish
Haiyan Chen	CSE	657-2123	Mandarin
Steve Hernandez	CSE	651-5180	Spanish
Rosendo Garcia	CSE	651-3975	Spanish
Beatriz Sanchez	FABP	654-1671	Spanish
Ericka Quesada	PQA	651-0396	Spanish
Juan Trujillo	PQA	653-3902	Spanish
			Updated 12/19/22

IMPORTANT CONTACTS

AARP	888.687-2277	Tax Help Seniors Locator 888.227-7669
ABUSE - Children (Age 0-17)	Call County CPS	
ABUSE - Adult's own home (Ages 65 & older, disabled dependant adults 18-64yrs)	Call County APS	
ABUSE - Adult's own home (Ages 18-64)	Call Local Law Enforcement	
ABUSE - by worker in skilled nursing (medical) facility, hospital, health clinic	916.558-1700	Public Health
ABUSE - licensed residential care facility, assisted living facility, board & care, nursing home, intermediate care facility, adult day care program, adult day health care program	800.231-4024	Office of Long Term Care Ombudsman (OSLTCO)
ABUSE - CA state hospitals	916.651-7185	CA Dept. of State Hospitals
ABUSE - State regional centers	916.654-1690	CA Dept. Of Developmental Services
Accessibility & Policy Unit (APU)	916.651-5647	AccessibilityPolicyUnit@dss.ca.gov
Adoptions Svcs Bureau	916.651-8089	cdsspostadoptionsservices@dss.ca.gov
AGENCY (CHHS)	916.654-3454 main	CA Health & Human Svcs
AGING Cnty Offices, CA Dept. of Aging	800.510.2020	CA Dept. of Aging 916.419-7500
Assistance Dog Special Allowance Program (ADSA) - Teresa Sawyer's program; <i>FABP -Benefit Programs Unit</i>	916.657-2628	Teresa Sawyer 651-1053 direct Office of Services for the Blind - 916.657-3327
Attorney General , CA - Xavier Becerra	916.210-6276 CA 800.952-5225	US AG (CA) 916.554-2700 (<i>Robert Matsui</i>) Feds (DC) 202.514-2000 / 202.353-1555
BLIND , Office of Services to	916.657-3327	Scott Bonilla-McIntyre 916.651-0554
Block Grant for Meal Delivery	916.576-7109	CA Dept Community Svc & Development
Business Services - Maintenance/Repair	916.657-2009	BusinessServices@dss.ca.gov
Business Services - Conf Rm Reservations	916.657-2586	BusinessServices@dss.ca.gov
CalFresh / SNAP	916.651-8047	FEED
CA Health & Human Svcs (Agency) (CHHS)	916.654-3454 main	
CA Veteran's Cash Benefit Program (CVCB)	Social Security Admin	https://secure.ssa.gov/ICON/main.jsp
CalWORKS	916.657-2128	FEED
CalWORKS Child Care Referrals - CA Child Care Resource & Referral Network	1.800.KIDS.793 (543-7793)	CalWORKs Child Care http://www.rrnetwork.org/find_child_care

IMPORTANT CONTACTS

CalTravel	877.454-8785 #3	916.376-3989
CAPI (<i>Cash Assistance Program for Immigrants</i>)	County Social Svcs	https://www.cdss.ca.gov/county-offices
Care Facility COMPLAINTS - CCL (<i>Residential, Group Homes, Assisted-Living</i>)	844.538-8755	CCLs Centralized Complaints & Gen Info Bureau (CCIB)
CDSS Emergency Notification	888.723-1904	
CHHS (CA Health & Human Svcs)	916.654-3454 main	CHHSMail@chhs.ca.gov
Child Care License Check - CCL	916.657-2346	
Civil Rights	916.654-2107	CRB@dss.ca.gov
CMIPS County Staff Inquires	916.551-1003	
CMIPS County Help Desk	877.844-5844	
CNA Certs - Public Health	916.327-2445	
Community Care Licensing Division (CCL)	916.657-2346	Complaints & Gen Info 844.538-8755
Conlan Claims (Medi-Cal/Denti-cal) - Recipients	916.403-2007 File Claim	Pending claims questions 916.651-3488; transfer to Reimbursement Unit Mgr (Sean Driscoll).
Copy paper delivery - call Mailroom	916.657-1774	8.5x11 only; <i>must purchase 8.5x14 & 11x17</i>
Covered California	800.300-1506	https://www.coveredca.com
Crime Victim & Trafficking Assistance	County Social Svcs	https://www.cdss.ca.gov/county-offices
DEAF ACCESS , Office of	916.653-8320	Scott Bonilla-McIntyre 916.651-0554 Corey Brasier 248-8247 Videophone Alexis Knudtson 604-4477 Videophone Melanie Nguyen 596-3188 / 993-5366 Videophones
Dept. Developmental Services (DDS)	916.654-1690 Gen Inquiries 916.654-3722 Regional	Dale.Cannon@dds.ca.gov (Gen Inquiries) Rapone.Anderson@dds.ca.gov (Regional Cntr)
Dept. Health Care Services (DHCS) - Main	654-3454	http://www.dhcs.ca.gov
DHCS Form 1095-B	844.253-0883	
DHCS Investigations Branch (<i>provider overpayments</i>)	916.750-1169	Intake office 916.650-6562
Disability Rights California.org	800.776-5746	https://www.disabilityrightsca.org/
Disaster Services Bureau (CDSS)	916.651-8880	
DOJ (<i>Dept. of Justice</i>)	916.210-6276 CA 916.554-2700 US	
EBT Cards	877.328-9677 833.780-0353	

IMPORTANT CONTACTS

EDD	800.300-5616 916.654-7827	UI ONLINE HELP 833.978-5111
Elder Abuse - Skilled Nursing Facilities - Public Health	916.558-1700	Residential/Memory Care (CCL) 844.538-8766
Elder Care Services Locator	800.510.2020 Inside CA	Outside CA 800.677-1116
Electronic Service Portal / eTimesheet (ESP-ETS) Help Line	866.376-7066; opt 4	
Estate Recovery (DHCS Medi-Cal): <i>deceased recipient's estate pays county back for benefits paid when recipient was alive. (Not IHSS benefits)</i>	916.650-0490	
Fiscal Forecasting & Policy - Leg staff <i>inquires re: fiscal matters</i>	916.657-1668	Salena.Chow@dss.ca.gov
FOOD INSECURITY		City - "211"; apply for CAL FRESH EXPEDITED SVC (emergency svcs); Emergency Food Assistance Program (EFAP) thru FEED 657-3546; local food banks; local grocery delivery;
Foster Care Ombudsman (State Office of)	916.651-6560	Rochelle Trochtenberg
FRAUD, IHSS - DHCS investigates	800.822-6222	Fraud@dhcs.ca.gov
FREE Tax Prep - to locate services	IRS 800.906-9887	AARP (for Seniors) 888.227-7669
FRIENDSHIP LINE	800.971-0016	Calif 888.670-1360
GENERAL ASSISTANCE / RELIEF	County Social Svcs	https://www.cdss.ca.gov/county-offices
Governor's Office	916.445-2841	Governor Gavin Newsom 1303 10th Street, Suite 1173 Sacramento, CA 95814 Fax: (916) 558-3160 https://govapps.gov.ca.gov/gov40mail/
GUARDIANSHIP - Minors		https://www.courts.ca.gov/selfhelp-guardianship.htm
GUARDIANSHIP - Seniors		https://www.courts.ca.gov/selfhelp-seniors.htm
CA Health & Human Svcs (Agency) (CHHS)	916.654-3454 Main	
Health & Safety (CDSS) - report emergencies	916.657-3303	888.723-1904 & 911
HEARING AIDS for Seniors - free, low cost		Medi-Care Advantage (Plan C) Lions Club (locate local chapter) 630.571-5466 NorCal Svcs for Seniors 916.349-7500 Nat'l Assn on Aging 202.872-0888 Vets benefits assist 877.222-8387
HEROES ACT - for providers who work in facilities only; IHSS providers not eligible	916.657-2592	
Home Care Business, Starting a	877.424-5778	Home Care Services Bureau/CCL

IMPORTANT CONTACTS

Home Care Services Bureau (HCSB/CCL) (<i>Home Health Care Aides/Registry</i>)	877.424-5778	(Internal only 916.657-3570)
HOSPICE Assistance/Programs - CA <i>Hospice & Palliative Care Assoc (CHAPCA)</i>	916.925-3770 888.252-1010	www.calhospice.org
HOUSING/HOMELESS ASSISTANCE - Folsom, CA; Sac County	916.215-3420 Folsom Navigator program 916.542-0615 HART	Sac Self Help Housing's Folsom Navigator program thru Powerhouse Ministries; 311 Market St, Folsom, CA Mondays Noon-4pm; Thursdays 9am-Noon HART of Folsom a non-profit community-based volunteer org assisting those experiencing homelessness in Folsom toward self-sufficiency & greater independence; www.hartoffolsom.org
HOUSING/HOMELESS Assist County <i>Referral Numbers</i>	Refer to County	X:\APB\COMMON\Mgmt Support\BOSS Library\APD ROSTERS-MISC PHONE LISTS\HOUSING-HOMELESS CNTY REFER NOS 4-22-19.xlsx
HOUSING/HOMELESS Assist State - CA <i>Emergency Solutions & Housing</i>	916.263-2771	CA Dept. Housing & Community Development 2020 W. El Camino Ave, Sacramento, ca 95833
HOUSING/HOMELESS Programs - CDSS	916.651-5155	HEAP, HA, HDAP, BFH; thru FEED
HOUSING PLACEMENT - Public Health	916.558-1700	CA Dept. Public Health
HOUSING PLACEMENT for Disabled - Santa Clara Cnty; Silicon Valley Independent Living Cntr (SVILC)	408-894-9041	www.SVILC.Org
Housing VOUCHER Programs (Sec 8)	800.955-2232 916.440-1390	HUD SHRA
HR - OB 8 -15th floor - MS 8-15-49	916.657-1762	HR Personnel, MS 8-15-58
Human Trafficking	888.373-7888 888.428-7581	Nat'l Human Trafficking Resource Cntr Hotline US Dept. of Justice (DOJ)
IHSS Service Desk (providers & recipients)	866.376-7066	
IRS	800.829-1040	https://www.irs.gov/
ISD Help Desk	916.651-5333	
Labor Board (CA Labor & Workforce Development Dept.)	916.653-9900	https://www.labor.ca.gov/about/contact-us/ EMAIL: email@labor.ca.gov
LA Cnty Services Locator	LADPSS 562.908-8400 211LA 800.339-6993 LAHelps!	LA Cnty Dept.. Public Social Svcs 2-1-1LA: www.211LA.org LA Helps!: www.LACountyHelps.org
Legal Services for Seniors	800-222-1753	Senior Legal Hotline Justia.com
LEGISLATION OFFICE (CDSS) - questions frm: fed, state, local gov agencies/rep, congressional/leg staff re: constituents, leg, other Dept. functions/responsibilities	916.657-2623	Debbie.DiazWilliams@dss.ca.gov
Liens/Garnishments (Lienholders)	866.740-2189; option 2	FAX 916.651-5256

IMPORTANT CONTACTS

Loading Doc - OB 9	916.651-2753	
Mailroom - OB 9 - 3th floor	916.657-1774	
Meal Delivery Block Grant	916.576-7109	CA Dept Community Svc & Developmen
Medicaid.gov (<i>fed, low income, outside CA</i>)	415.744-3568	ROSFOMCD@cms.hhs.gov
Medicare (<i>fed; elder & disabled</i>)	800.633-4227	800.434-2022; 866.227-9863
Medi-Cal: Eligibility, Share-of-Cost (DHCS) (<i>CA's version of Medicaid</i>)	916.552-9200 Eligibility	Help Line 800.541-5555 Automated Phone Cntr 800.786-4346 Customer Service 916.636-1980
Medi-Cal Holds - removal	800.430-4263	
Medi-Cal/Denti-cal (Conlan) Claims - Recipients	916.403-2007 File Claim	Pending claims questions 916.651-3488; transfer to Reimbursement Unit Mgr.
MENTAL HEALTH ASSISTANCE - DHCS Ombudsman (<i>finding services, clean&sober transitional housing, etc.</i>)	888.452-8609 800.896-4042	MMCDOmbudsmanOffice@dhcs.ca.gov
MENTAL HEALTH ASSISTANCE	916-567-0163 NAMI	Nat' Alliance of Mental Illness
MENTAL HEALTH CRISIS LINES - Counties		\..\.Mgmt Support\ BOSS Library\APD ROSTERS - PHONE LISTS\MENTAL HEALTH CRISIS LINES (Counties) 1-17-19.docx
MENTAL HEALTH FACILITIES (DHCS) - Lists of Facilities, Licensing, Certification	916.323-1864	https://www.dhcs.ca.gov/provgovpart/pages/mh-licensing.aspx
Missing Children	LOCAL POLICE	Cntr for Missing/Exploited Children 800.843-5678 Faces of the Lost 800.566-5688 Nat'l Runaway Safeline 800.786-2929
Missing Adults	LOCAL POLICE; Private detective; Relatives/friends; Nearby hospitals, churches, homeless shelters, libraries; Post a flyer; Social media; Local new/radio; Local Local NAMI 916.567-0163; Loaves & Fishes; Salvation Army	Register person at Nat'l Missing & Unidentified Persons System (NamUs) https://www.namus.gov/Dashboard#
Nat'l Alliance of Mental Illness (NAMI)	916-567-0163	
Nat'l Missing & Unidentified Persons System (NamUs) - Look for and register missing persons.		https://www.namus.gov/Dashboard
Ombudsman Locator, CA (<i>mental health, long term care</i>)	800.231-4024	
Ombudsman, Sac Cnty	916.875-2000 916.376-8910	HHS-Ombudsman@saccounty.net
P-Card - Michael Martini (Supervisor)	916.657-3784	OB8-14; MS 8-14-001
P-Card	916.657-3507	

IMPORTANT CONTACTS

PRA Inquires	916.657-1964	Liam Tobin / CDSS PRA Coordinator / 916-657-1899 Status update: 888.422-3120 Fax: 916.641-1171 Email: PRAResponse@dss.ca.gov MS 8-5-161
PRESIDENT - White House	202.456-1111	
PROVIDER COMPLAINTS abt Recipients <i>CA Dept. Fair Employment & Housing (DFEH)</i>	800.884-1684	contact.center@dfeh.ca.gov
Provider Overpayments (DHCS)	916.750-1169	Intake office 916.650-6562
PUBLIC AFFAIRS (Scott Murray) - <i>questions from news media, students, researchers, think tanks, organizations you don't normally do business with</i>	916.657-2268	Scott.Murray@dss.ca.gov
Public Health (CDPH)	916.558-1700	916.558-1784
Public Housing & Section 8 - CA Dept. Housing & Community Development (CDHCD)	916.263-2771	Headquarters: 2020 W. El Camino Ave, Sacramento 95833
Public Inquiry & Response (PIAR)	800.952-5253 Public	Internal only 916.651-8848 #1; #7
Purchasing - Michael Martini	916.657-3784	OB8-14; MS 8-14-747
Refugee Cash Assistance Program (RCAP)	County Social Svcs	https://www.cdss.ca.gov/county-offices
RENT ASSISTANCE - <i>provides listings of local & state government, faith-based, & non-profit rental assistance programs</i>	Online database only , search by city or county:	http://www.rentalassistance.us/state/california
RENT ASSISTANCE - <i>helps low income find emergency assistance for heating & utility bills, eviction, homelessness risk</i>	641.715-3900, ext 190247	https://www.rentassistance.us/st/california
SECTION 8 , Public Housing - Dept. Housing & Community Development (CDHCD)	916.263-2771	Headquarters: 2020 W. El Camino Ave, Sacramento 95833
Security Front Desk (CDSS Lobby)	916.657-1777	
Senior Citizens Assistance & Information - Dept. of Aging (<i>also see Elder Svcs</i>)	800.510-2020	WISE & Healthy Aging 310.394-9871
Senior Citizens Legal Hotline	800-222-1753	
Senior Citizens Tax Prep Help	800.906-9887 VITA 888.227-7669 AARP	
Share of Cost (SOC) (Medi-Cal - DHCS)	800.541-5555	916.552-9200 Eligibility
Shred Bins (Support Svc Sec/Property Unit)	916.657-657-2586	Joseph Finn; Matthew Maestas
SHRA (Sac Housing/Redevelopment Authority)	916.440-1390	Housing Choice Voucher (Sec 8) Program; Public Housing Program
Skilled Nursing Facilities - <i>licensed by Public Health</i>	916.558-1700	Report Abuse to 916.558-1700

IMPORTANT CONTACTS

SNAP - Supplemental Nutritional Assistance Program (CalFresh)	877.847-3663	CDSS FEED
Social Security Administration	800.772-1213	Main: https://www.ssa.gov/ Office Locator: https://secure.ssa.gov/ICON/main.jsp
Social Security - report fraud	800.722-1213	
SSI/SSP, SDI, SSDI	800.722-1213 (Social Security Admin)	Central Support Svcs Branch: 916.285-8900
State Controllers Office (SCO)	916.445-2636 Sac Exec Off 213.833-6010 LA Exec Off	Disbursements 916.445-7789; 916.445-5759 fax Admin 916.323-8314; 916.327-0597 fax
STATE HEARINGS (IHSS) - for Recipients. Providers call Labor Board	800.743-8525 Request 855.795-0634 Request 800.952-5253 Request (PIAR)	800.743-8525 Status, Postponement, Cancellation Local: 916.309-3489 MS 21-37; SHDCSU@dss.ca.gov California Department of Social Services State Hearing Division, Customer Service 744 P Street, Mail Station 21-37 Sacramento, CA 95814
SUICIDE PREVENTION (Nat'l)	800.273-8255	
SUPOENAS - IHSS	Serve county	CDSS will accept hand-deliveries, Security Desk knows what to do. Can send inquiries to: ServiceofProcess@dss.ca.gov
Tax Help - Seniors	800.906-9887 VITA/TCE 888.227-7669 AARP	Volunteer Income Tax Assistance (VITA), Tax Counseling for the Elderly (TCE)
Tax Lien Removal (personal) - FTB	916.845-7044	Request removal of personal tax lien
TELEPHONES - California Phones.org (free)	800.806-1191	Specialty phones for disabled Californians
Telephone Equipment & Services for Low Income - California Lifeline Program (state)	866-272-0357	Mon-Fri 7am-7pm PST
Telephone Scams/Phishing Calls - Federal Trade Commission	877-382-4357	
TENANT-LANDLORD Issues	800.884-1684	Dept. Fair Housing
Trafficking & Crime Victim Assistance	County Social Svcs	https://www.cdss.ca.gov/county-offices
Travel Desk - OB9 - 5th floor	916.651-0656	Phones 9-11am; 1-3pm; PU Advances 2-4pm
Tribal Temp Assistance for Needy Families (TANF)	County Social Svcs	https://www.cdss.ca.gov/county-offices
Wage Garnishments/Liens - Lienholder calling	866.740-2189, #2	FAX 916.651-5256
Waiver Personal Care Svcs (WPCS) - DHCS <i>In Home Operations Waiver program</i>	916.552-9105	* https://www.dhcs.ca.gov/services/ltc/Pages/In-Home_Operations.aspx * IHOWaiver@dhcs.ca.gov
Welfare Fraud - report	800.344-8477	CDSS Special Investigations Unit
WHITE HOUSE - President	202.456-1111	
WISE & Healthy Aging	310.394-9871	info@wiseandhealthyaging.org

IMPORTANT CONTACTS

Workman's Comp - York	916.960-0992	855.446-9675
WPCS Direct Deposit, ETS	866.376-7066	CGI
WPCS Enrollment, Payroll Office (DHCS)	916.552-9105	WPCS is thru DHCS
Veterans Assistance	200.827-1000	
CA Veteran's Cash Benefit (CVCB); Special Veteran's Benefit (SVB)	SSA	https://secure.ssa.gov/ICON/main.jsp