



CCWRO Welfare News-2022-06

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July 2022

Special Edition

CalSAWS Claims It Can't Automate Legislative Changes Due to Prioritizing Migration. The Data Says Otherwise.

For the past three years CalSAWS has asserted at legislative hearings and legislative staff briefings that due to the CalSAWS migration workload they cannot prioritize automation for legislative changes, which means social services beneficiaries face severe impacts, such as homelessness, discontinuances, terminations, and sanctions, from CalSAWS failing to apply the latest legislative remedies and improvements.

The data does not support the claim by CalSAWS that migration initiatives required such a substantial amount of project hours that CalSAWS couldn't prioritize automation of policy and legislative changes.

Using data from the CalSAWS Control Board we analyzed the first quarter of 2022 hours (see below table # 2) and found that only 6.5% of the hours were for CalSAWS Migration Initiatives. 74% of the hours were spent on so-called County Initiatives, such as upgrading the San Bernardino County Accounting System. CalSAWS responded that this data does not reflect hours spent by CalSAWS over the long run to migrate 39 C-IV counties to LRS. But as the table # 1 below shows, CalSAWS has consistently dedicated minimal hours to Migration Initiatives, with most hours dedicated to County Initiatives.

TABLE # 1

Change Control Board Meeting Actions – Year	Total Hours Spent	Hours Used For Migration Initiatives *	Percentage of Total Hours Used	Hours Used For County Initiatives	Percentage of Total Hours Used	Hours Used For Legislative Initiatives (premise)	Percentage of Total Hours Used
2019	328,013	46,403	14%	147,970	45%	134,422	41%
2020	710,044	77,096	11%	445,266	63%	187,682	26%
2021	872,855	83,280	9.5%	680,458	78%	109,117	13%
2022**	395,242	25,873	6.5%	291,399	74%	76,970	20%

Source: CalSAWS Control Board - * We added "Migration Impact Yes" numbers for the DDI and regular packets to make sure we do not miss any migration hours. "Legislative Initiatives" are called "premise" which most likely include hours that are not legislation related. ** The 2022 numbers are for the first two (2) quarters of calendar year 2022

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We did the same analysis for each year from 2019 through 2022. The tables below support our conclusion. The data does not support claims by CalSAWS that automation for legislative changes must be deprioritized in favor of “migration” work.

As shown by the following tables, most of the project hours went toward meeting county-requested initiatives not related to migration. As the CalSAWS leadership publicly announced in 2019, CalSAWS is “finally a computer system for the counties by the counties.” The leadership failed to acknowledge that CalSAWS is 90% funded by the state and federal government. Currently, counties get their requests serviced first and foremost on the state’s dime while needed policy and legislative changes are left out of programming.

Below is a year-by-year analysis of the hours used on CalSAWS based on the CalSAWS Change Control Board whose meetings are closed to the public.

TABLE # 2 -2022 CalSAWS CCB Actions

Month-Year	Total Hours	Hours Used For Migration Initiative	Hours Used For County Initiatives	Hours Used For Legislative Initiatives (premise)
1/6/22	16341	260	15621	460
1/20/22	38724	1879	36085	760
2/17/22	39003	10124	21677	7202
3/3/22	20833	181	15449	5203
3/17/22	37171	2867	30139	4165
3/31/33	29474	7829	20972	673
4/14/22	73922	250	45373	28299
4/28/22	23423	0	22464	959
5/12/22	22104	0	20413	1691
5/28/22	25789	1848	12784	11157
6/9/22	27888	0	19074	8814
6/23/22	39570	635	31348	7587

2022 Annual Total to Date

2022	Total Hours	Total Hours Used For Migration Initiative	Total Hours Used For County Initiatives	Total Hours Used For Legislative Initiative (premise)
Total	394,242	25,873	291,399	76,970
Percentage		6.5%	74%	20%

CalSAWS Change Control Board (CCB) Migration Hours Actions from 2019 to date

TABLE # 3- 2019 CalSAWS CCB Actions

Month-Year	Total Hours	Hours Used For Migration Initiative	Hours Used For County Initiatives	Hours Used For Legislative Initiative (premise)
5/2/19	36177	447	5766	29974
5/19/19	11604	3698	4295	3811
5/30/19	57358	1889	14918	40541
6/3/19	10013	1344	6020	2649
6/16/19	11604	3720	5563	2321
6/27/2019 ***	21738	4986	0	17314
7/11/19	17612	3753	8200	5659
7/25/19	17909	5284	8553	4072
8/22/19	11192	2105	4207	4880
9/5/19	24435	1103	11021	12311
9/19/19	11222	646	9666	910
10/3/19	14242	1325	11803	1114
10/17/19	6351	1720	4631	0
10/31/19	8263	3983	2989	1311
11/14/19	12916	340	12576	0
11/27/19	17206	0	14037	3169
12/12/19	38171	10060	23725	4386
2019 Annual Total				
2019	Total Hours	Total Hours Used For Migration Initiative	Total Hours Used For County Initiatives	Total Hours Used For Legislative Initiative (premise)
Total	323,533	46,403	147,970	134,422
Percentage		14%	46%	41%

***These numbers don't add up. The categorized Initiative Hours on 6/27/19 equal 22300, yet the total hours in the data set is 21738.

(Cont'd on page 4)

TABLE # 4 -2020 CalSAWS CCB Actions

Month- Year	Total Hours	Hours Used For Migration Initiative	Hours Used For County Initiatives	Hours Used For Legislative Initiative (premise)
1/9/20	20582	1597	18,985	0
2/6/20	36424	118	3492	32814
2/20/20	17318	3750	5532	8036
3/5/20	65648	1536	53081	11031
3/19/20	26028	20	15706	10302
4/2/20	8297	40	7921	336
4/16/20	22969	390	15159	7420
4/30/20	24072	6273	1275	16524
5/14/20	59868	980	45402	13486
5/28/20	41506	2066	23659	15781
6/11/.20	11219	801	9475	943
6/25/20	55984	2285	42090	11609
7/9/20	53123	8807	30116	14200
7/23/20	44050	1706	20357	21987
8/6/20	23310	5368	15300	2642
9/3/20	43436	7724	34422	1290
10/1/20	19604	8325	11052	227
10/29/20	26430	6157	18445	1828
11/12/20	33248	2197	29285	1766
11/25/20	28660	9906	17395	1359
12/10/20	48268	7050	27117	14101
2020 Annual Total				
2020	Total Hours	Total Hours Used For Migration Initiative	Total Hours Used For County Initiatives	Total Hours Used For Legislative Initiative (premise)
Total	710044	77,096	445,266	187682
Percentage		11%	63%	26%

TABLE # 5-2021 CalSAWS CCB Actions

Month-Year	Total Hours	Hours Used For Migration Initiative	Hours Used For County Initiatives	Hours Used For Legislative Initiative (premise)
1/7/21	26481	488	23871	2122
1/21/21	46277	14670	21697	9910
2/4/21	42125	7554	32700	1871
2/18/21	38365	5089	23768	9508
3/4/21	27610	7199	17673	2738
3/18/21	29216	5234	23737	245
4/1/21	46927	1949	43195	1783
4/15/21	39195	6567	27355	5273
4/29/21	25162	1447	10790	12925
5/13/21	32168	7893	8787	15488
5/27/21	18689	2419	14002	2268
6/1/21	19705	2289	16351	1065
6/24/21	40329	4897	31401	4031
7/8/21	64250	2130	62120	0
7/22/21	27937	4983	19438	3516
8/5/21	28741	437	26112	2192
8/19/21	29247	3098	25428	721
9/2/21	12076	1881	7444	2751
9/16/21	53584	703	48760	4121
9/30/21	66386	348	63433	2605
10/14/21	22832	850	19110	2872
10/28/21	25482	99	20203	5180
11/11/21	43327	90	37017	6220
11/24/21	42647	966	36948	4733
12/9/21	24097	0	19118	4979

2021 Annual Total

2021	Total Hours	Total Hours Used For Migration Initiative	Total Hours Used For County Initiatives	Total Hours Used For Legislative Initiatives (premise)
Total	872,855	83,280	680,458	109,117
Percentage		9.5%	78%	13%