

# 2017

## CALIFORNIA STATE DEPARTMENT OF SOCIAL SERVICES (CDSS) STATE HEARINGS DIVISION (SHD) TELEPHONE ROSTERS AND MORE

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Clarissa Perez	661-3571
Janice Nasarro	661-3821
Jamie Placencia	661-3573
Lisa Hernandez	661-3819
Niesha Harris	661-3805
Norma Alvarado	661-3817
Terri Goss	661-3811
Vanessa Berrones	661-3813
<b>Analyst Team</b>	
Christina Fong	661-3579
Danielle Shropshire	651-0396
Gayle Walker	661-3576
Melissa Fernandez	653-6444
Rainbow Wong	651-3575
<b>Z Unit</b>	<b>MS 9-6-36</b>
Marisa Cruz	651-5348
Robyn Valencia	651-5377
<b>***Do not give out personal phone numbers to public***</b>	

LOS ANGELES REGIONAL OFFICE	
STATE HEARINGS DIVISION	
INTERNAL ROSTER	
<b>STATE HEARINGS ADMINISTRATION</b>	<b>MS 8-16-50</b>
<b>Manuel Romero, Chief ALJ</b>	<b>916-657-3550</b>
Eugene Townsend (Exec. Asst.)	916-657-2331
FAX	916-651-6258
<b>Los Angeles Regional Office</b>	<b>MS 28-01</b>
<b>Main Phone</b>	<b>213-833-2200</b>
Toll Free	1-866-708-0792
QUEUE DESK NUMBER	213-488-6440
FAX NUMBER	213-833-2231
FAX NUMBER	213-833-2230
<b>E-mail Address</b>	
<b>Dora Luna, Juliet Macaulay - PJs</b>	<b>213-833-2200</b>
<b>ALJ E-mail Address</b>	<b><a href="mailto:SHDLAROPJ@DSS.CA.GOV">SHDLAROPJ@DSS.CA.GOV</a></b>
<b>Doris Bowers, SSM II, Bureau Chief</b>	<b>916-651-0896</b>
<b>Mike Ceja (SSM I)</b>	<b>213-833-2207</b>
Joyce Harris	213-833-2280
Jynne Ross	213-833-2227
Tina Hernandez	213-488-6440
<b>Kristina Cooper, Office Services Supervisor II</b>	<b>213- 833-2281</b>
Antonia Rutigliano	213-833-2204
Enedina Saldana	213-833-2210
Maria Pinedo	213-488-6441
<b>REGIONAL OFFICES</b>	
<b>NORTHERN VALLEY OFFICE</b>	<b>MS-9-17-44</b>
<b>Main Phone</b>	<b>916-651-0927</b>
Toll Free	1-866-538-2431
FAX	916-651-2737
Hearing Que	916-651-5494
Email Address:	<b><a href="mailto:SHDCentral Support@DSS.CA.GOV">SHDCentral Support@DSS.CA.GOV</a></b>
<b>Karlen Harmison, Michael Lelouis</b>	<b>916-651-1400</b>
<b>NORTHERN COASTAL R/O</b>	<b>MS 28-02</b>
<b>Main Number</b>	<b>510-622-4000</b>
Toll Free	1-866-525-2211
FAX	510-622-4004
<b>Karlen Harmison, Michael Lelouis</b>	<b>916-651-1400</b>
<b>SAN DIEGO REGIONAL OFFICE</b>	<b>MS-28-03</b>
<b>Main Number</b>	<b>760-510-4999</b>
Toll Free	866-388-4427
FAX	760-510-4998
<b>Mike Ceja (SSM I)</b>	<b>213-833-2207</b>
<b>Anthony Gurrola, PJ</b>	<b>760-510-4999</b>
<b>Public Inquiry &amp; Response (PIAR) Unit</b>	
PIAR Toll Free	1-800-952-5253
PIAR Phone number	916-651-8848
PIAR Fax Number	916-651-8866
<b>Other Important phone numbers</b>	
Global Interpreting Dept. ID SHD100	1-855-254-5023
<b>***Do not give out personal phone numbers to public***</b>	

# SAN DIEGO REGIONAL OFFICE

## STATE HEARINGS DIVISION

### INTERNAL ROSTER

#### STATE HEARINGS ADMINISTRATION MS 8-16-50

**Manuel Romero, Chief ALJ** 916-657-3550  
Eugene Townsend (Exec. Asst.) 916-657-2331  
FAX 916-651-6258

#### San Diego Regional Office MS 28-03

#### Main Phone 760-510-4999

Toll Free 1-866-388-4427  
FAX 760-510-4998  
TDD Number 760-510-4910

#### E-mail Address

**Anthony Gurrola, PJ** 760-510-4999

#### ALJ E-mail Address

**Doris Bowers, SSM II, Bureau Chief** 916-651-0896

#### Mike Ceja (SSM I) 213-833-2207

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Elaine Moore 760-510-4996  
Lucille Heath 760-510-4995  
Marbelia Herrera 760-510-4993  
Sarah Longoria RA 760-510-4999

#### REGIONAL OFFICES

#### NORTHERN VALLEY OFFICE MS-9-17-44

#### Main Phone 916-651-0927

Toll Free 1-866-538-2431  
FAX 916-651-2737  
Hearing Que 916-651-5494

Email Address: [SHDCentralSupport@DSS.CA.GOV](mailto:SHDCentralSupport@DSS.CA.GOV)

**Karlen Harmison, Michael Lelouis** 916-651-1400

#### NORTHERN COASTAL R/O MS 28-02

#### Main Number 510-622-4000

Toll Free 1-866-525-2211  
FAX 510-622-4004

**Karlen Harmison, Michael Lelouis** 916-651-1400

#### LOS ANGELES REGIONAL OFFICE MS 28-01

#### Main Number 213-833-2200

Toll Free 1-866-708-0792  
FAX 213-833-2231

**Mike Ceja (SSM I)** 213-833-2207

**Dora Luna, PJ** 213-833-2208

#### Public Inquiry & Response (PIAR) Unit

PIAR Toll Free 1-800-952-5253  
PIAR Phone number 916-651-8848  
PIAR Fax Number 916-651-8866

#### Other Important phone numbers

Global Interpreting Dept. ID SHD100 1-855-5023

**\*\*\*Do not give out personal phone numbers to public\*\*\***

Revised 1-Feb-17 KN

**STATE HEARINGS DIVISION****INTERNAL USE ONLY****FRONT DESK 653-3836****Manuel Romero, Chief ALJ 657-3550**

Aisha Hamilton	661-3567	Keli Rutherford	651-2799
Angelo Rios	651-1539	Kellee Crill	651-5383
Anneliese Macnish	651-3556	Kelley Sharke	651-7941
Antonio Azevedo (ACA Receptionist)	651-5588	Kelly Fisher	651-2814
Ashanti Carter	653-1891	Kelly Quilacio	661-3564
Becky Lawrence	651-5381	Keylo Pouncy	653-1901
<b>Brendon Barnett (SSM I) ACMS</b>	<b>657-1074</b>	<b>Kimberly Butler (SSM I)</b>	<b>653-1915</b>
Carriene Seabron	651-7087	Laura Melanson	661-3546
<b>Charles Decuir, PJ</b>	<b>651-5026</b>	<b>Leslie Redfearn (SSM II)</b>	<b>661-3578</b>
Chita Fe Benito	651-5379	Lindsay Gangler	651-7374
Chrissy Saefong	661-3807	Lisa Hernandez	661-3819
Christina Fong	661-3579	<b>Lonnie Carlson, PJ</b>	<b>661-3802</b>
Christina Malek	651-3487	Malikka Rogers	651-0914
Christopher St. Mary	661-3554	Marisa Cruz	651-5348
Clarissa Perez	661-3571	Mark Levingston	651-7921
Cindy Tuttle	653-1858	Marlene Kain (IPV)	651-5375
Cyrus Najarzadeh	661-7921	Melady Looper	661-3548
Damarrus Grant	651-7933	Melissa Fernandez	653-6444
Danielle Shrosphire	651-0396	<b>Melissa Tostado (SSM I)</b>	<b>651-8272</b>
Danny Davis	651-7923	Mianca Stewart (Personnel)	651-5392
Deidra Williams	651-7932	<b>Micheal LeLouis (PJ)</b>	<b>651-1400</b>
<b>Desi Gonzales (SSM I) Specialist</b>	<b>661-3804</b>	Nancy Giffin	661-3815
Dina White	651-5384	Nicko Chaney	661-3550
<b>Doris Bowers (SSM II)</b>	<b>651-0896</b>	Niesha Harris	661-3805
Eugene Townsend (Exec. Asst.)	657-2331	Nilesh Sharma	651-3933
Felicia Carrillo	654-0994	Norma Alvarado	661-3817
Francis Lopez (Sp)	661-3542	Norma Urias (Sp)	661-3552
Gayle Walker	661-3576	<b>Pranesh Chand (SSM I)</b>	<b>661-3580</b>
<b>Gerry Agerbek (PJ)</b>	<b>651-5021</b>	Rainbow Wong	661-3807
<b>Ginger Stegeman (SSM I)</b>	<b>661-3803</b>	Renee Pryor	651-2813
Jana Hendler	651-7935	Rhonda Reed	651-7925
Janice Nasarro	661-3821	Ricki Jacobs	661-3809
Jason Cooper	651-7922	Robbie Chapman (Rehearings)	651-5368
Jamie Placenia	661-3573	Robert Appel (Receptionist)	651-5388
Jeremey A. McClain	651-1095	Robyn Valencia	651-5377
Jessica Jones	661-3562	Rocio Olguin (Interpreter scheduling)	651-7358
John Myers	661-3544	Rosendo Garcia	651-5359
Joshua Johnson	654-0866	Salvador Garcia	651-3451
Judy Woolensack	653-1851	Sangeeta Singh	653-1919
Karen Norris	651-5373	Scott Brown ACMS	657-1070
Karen Pacol	651-5372	Suzanne Ansell	651-7285
<b>Karlen Harmison (PJ)</b>	<b>651-1400</b>	Taniesha Taylor (File Room)	651-7924
Katherine Isvak	651-5387	Terri Goss	661-3804
Kathleen Blevins	651-5370	Vanessa Berrones	661-3813





## 1 Alameda County

Social Services Agency  
7751 Edgewater Dr.  
Oakland, CA 94621

**Fax:** (510) 777-2699

**Telephone:** (510) 208-0995

**Supervisor:** Delia Duran/Tano Gallegos

**Hearing Address:** 2000 San Pablo Avenue, 2<sup>nd</sup> Floor  
Oakland, CA 94612

Tano Gallegos, Supervisor (510) 891-5669

[tgallegos@acgov.org](mailto:tgallegos@acgov.org)

Delia Duran, Supervisor (510) 891-5668

[dzertuch@acgov.org](mailto:dzertuch@acgov.org)

Janet Santiago, Clerk II (Hrg Req A-L) (510) 891-5688

Belinda Ambrosini, Clerk II (Hrg Req M-Z) (510) 891-5689

Jessica Haven, Clerk II (ACA~A-L) (510) 891-5690

Ana Zepeda, Clerk II (ACA~M-Z) (510) 891-5755

## 2 Alpine County

Alpine County Health & Human Services Agency  
Department of Social Services  
75-A Diamond Valley Road  
Markleeville, CA 96120

**Fax:** (530) 694-2252

**Telephone:** (530) 694-2235

**Hearing Address:** 75-A Diamond Valley Road  
Markleeville, CA 96120

Gabriel Chavarin, Appeals Contact

(530) 694-2235 x 224

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Nichole Williamson, CAO (530) 694-2235 x 233

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## 3 Amador County

Amador County Department of Social Services  
10877 Conductor Blvd.  
Sutter Creek, CA 95685

**Fax:** (209) 257-0242

**Telephone:** (209) 223-6550

**Supervisor:** Debbie Fuller

**Hearing Address:** 10877 Conductor Blvd.  
Sutter Creek, CA 95685

Debbie Fuller (209) 223-6500 x 815

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Patsy Barnett (209) 223-6619

[pbarnett@amadorgov.org](mailto:pbarnett@amadorgov.org)

## 4 Butte County

Butte County Department of Social Services  
P. O. Box 1649  
Oroville, CA 95965

**Fax:** (530) 534-5745

**Telephone:** (530) 538-5127

**Supervisor:** Donna Hottinger

**Hearing Address:** 202 Mira Loma Drive  
Oroville, CA 95965

Donna Hottinger

(530) 538-5127

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Yvonne Klajbor

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Nancy Dent

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[ndent@buttecounty.net](mailto:ndent@buttecounty.net)

## 5 Calaveras County

Calaveras Work and Human Services Agency  
509 E. St. Charles St.  
San Andreas, CA 95249

**Fax:** (209) 754-4536

**Telephone:** (209) 754-6444

**Supervisor:** Brian Galicia

**Hearing Address:** 509 E. St. Charles St.  
San Andreas, CA 95249

Brian Galicia, Appeals Supervisor

(209) 754-6872

[bgalicia@co.calaveras.ca.us](mailto:bgalicia@co.calaveras.ca.us)

Sara Davis, Backup Supervisor

(209) 754-6873

[sdavis@co.calaveras.ca.us](mailto:sdavis@co.calaveras.ca.us)

\*\*DIRECTIONS: Enter back of building, corner of Hwy.49  
and Mountain Ranch Road \*\*

## 6 Colusa County

County of Colusa Department of Social Welfare  
251 East Webster Street  
Colusa, CA 95932

**Fax:** (530) 458-0492

**Telephone:** (530) 458-0250

**Supervisor:** Alexandra Elguez

**Hearing Address:** 251 East Webster Street  
Colusa, CA 95932

Alexandra Elguez (530) 458-0262  
[alexandra.elguez@colusadhhs.org](mailto:alexandra.elguez@colusadhhs.org)

Linda Rudge, Hearing Representative – Primary  
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Terri Selover, Hearing Representative – Backup  
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## 7 Contra Costa County

Contra Costa County Appeals Unit  
400 Ellinwood Way  
Pleasant Hill CA 94523-7785

**Fax:** (925) 677-2915

**Telephone:** (925) 677-2900

**Supervisor:** Yrma Z. Villarreal

**Hearing Address:** 400 Ellinwood Way  
Pleasant Hill, CA 94523-7785

Yrma Z. Villarreal, Supervisor  
(925) 677-2910  
[yvillarr@ehsd.cccounty.us](mailto:yvillarr@ehsd.cccounty.us)

Mary Anne Marks, Senior Clerk  
Hearings Requests Alpha: A thru J  
(925) 677-2902 [mmarks@ehsd.cccounty.us](mailto:mmarks@ehsd.cccounty.us)

Fred Routt, Appeals Clerk  
Hearings Requests Alpha: K thru Z  
(925) 677-2907 [froutt@ehsd.cccounty.us](mailto:froutt@ehsd.cccounty.us)

### Compliances:

Bruce Dibley, Appeals Specialist  
(925) 677-2908  
[bdibley@ehsd.cccounty.us](mailto:bdibley@ehsd.cccounty.us)

## 8 Del Norte County

Del Norte County Department of Health  
and Social Services  
880 Northcrest Drive  
Crescent City, CA 95531

**Fax:** (707) 465-1783

**Telephone:** (707) 464-3191 Ext 2615

**Supervisor:** Cathi Strait

**Hearing Address:** 880 Northcrest Drive  
Crescent City, CA 95531

Rebecca Green, Hearing Supervisor  
(707) 464-3191 Ext. 2611  
[rgreen@co.del-norte.ca.us](mailto:rgreen@co.del-norte.ca.us)

Cathi Strait, Hearings Supervisor Back-up  
(707) 464-3191 Ext. 2644

Dana Green, Hearings Representative  
(707) 464-3191 Ext. 2615  
[DTGreen@co.del-norte.ca.us](mailto:DTGreen@co.del-norte.ca.us)

## 9 El Dorado County

El Dorado County Department of Human Services  
3057 Briw Road  
Placerville, CA 95667

**Fax:** (530) 626-7734

**Telephone:** (530) 642-7300

**Supervisor:** Nicole Nelson

**Hearing Address:** 3057 Briw Road  
Placerville, CA 95667

Nicole Nelson, Supervisor  
(530) 642-7129  
[nicole.nelson@edcgov.us](mailto:nicole.nelson@edcgov.us)

Marci Kinnear-Hughes, Hearing Rep  
(530) 642-7357  
[marci.kinnear-hughes@edcgov.us](mailto:marci.kinnear-hughes@edcgov.us)

## 10 Fresno County

Fresno County Department of Social Services  
P. O. Box 1912  
Fresno, CA 93750

**Fax:** (559) 600-2800

**Telephone:** (559) 600-6212

**General Email:** [dssappeals@co.fresno.ca.us](mailto:dssappeals@co.fresno.ca.us)

**Supervisor:** Lydia Santana (559) 600-2801

**Hearing Address:** 4499 E. Kings Canyon Road  
Fresno, CA 93702

### Appeals Representatives

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Heberto Sanchez (#16) (559) 600-2814  
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Sahn Teurn (#22) (559) 600-2809  
Tammy Edgell (#14) (559) 600-2810  
Bao Chang (#18) (559) 600-2803  
Maria Flores (#24) (559) 600-2493  
Nhia Yang (#11) (559) 600-2811  
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Lorena Gaza (559) 600-2820  
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Hearing Room 1 (559) 600-2816  
Hearing Room 2 – video (559) 600-2815

## 11 Glenn County

Glenn County Human Resources Agency  
P. O. Box 611  
Willows, CA 95988

**Fax:** (530) 934-6909

**Telephone:** (530) 934-6518

**Supervisor:** Ernest Peters

**Hearing Address:** 420 East Laurel  
Willows, CA 95988

Ernest Peters (530) 934-1419  
[epeters@hra.co.glenn.ca.us](mailto:epeters@hra.co.glenn.ca.us)

Lawrence Smith (530) 934-1416  
[lsmith@hra.co.glenn.ca.us](mailto:lsmith@hra.co.glenn.ca.us)

## 12 Humboldt County

Humboldt County Dept. of Health and Human Svcs.  
605 K Street  
Eureka CA 95501

**Fax:** (707) 268-3496

**Telephone:** (707) 388-6336

**Supervisor:** Steve Cordero

**Hearing Address:** 605 K Street  
Eureka, CA 95501

**Main Desk:** (707) 388-6342

Steve Cordero (707) 388-6336  
[SCordero@co.humboldt.ca.us](mailto:SCordero@co.humboldt.ca.us)  
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Tricia Whitener (707) 388-6334  
Haley Schandelmier (707) 388-6333  
Jacob Coan (707) 388-6335  
Zachary O'Hanen (707) 388-6332  
Todd Rowe (707) 388-6331

## 13 Imperial County

Imperial County Department of Social Services  
2995 South 4<sup>th</sup> Street, Suite 105  
El Centro, CA 92243

**Fax:** (760) 337-5716

**Telephone:** (760) 337-6800

**Supervisor:** Enrique Nuñez

**Hearing Address:** 2995 South 4<sup>th</sup> Street, Ste. 105  
El Centro, CA 92243

Enrique Nuñez, Senior Staff Analyst (760) 337-7437  
[enriquenunez@co.imperial.ca.us](mailto:enriquenunez@co.imperial.ca.us)

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Martha Lara Ramirez, Hearing Rep (760) 337-7416  
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Quenna Palacio, Hearing Rep (760) 337-6849  
[quennapalacio@co.imperial.ca.us](mailto:quennapalacio@co.imperial.ca.us)

## 14 Inyo County

Inyo County Dept. of Health and Human Services  
920 N. Main Street  
Bishop, CA 93514

**Fax:** (760) 872-4950  
**Telephone:** (760) 872-1394  
**Supervisor:** Becky Allen

**Hearing Address:** Reg.00: 920 N. Main Street  
Bishop, CA 93514  
**Other hearing Location:** Reg. 01: 380 Mt. Whitney Drive  
Lone Pine, CA 93545  
Reg. 01: (760) 876-5545  
Fax: (760) 876-5127

Becky Allen (760) 872-1394  
[ballen@inyocounty.us](mailto:ballen@inyocounty.us)  
Marilyn Mann (760) 872-2375  
[mmann@inyocounty.us](mailto:mmann@inyocounty.us)

## 15 Kern County

Department of Human Services  
3711 Columbus Street  
Bakersfield, CA 93306 (Effective 12/19/16)

**Fax:** (661) 631-6370  
**Telephone:** (661) 631-6015  
**Supervisor:** Aaron Zavala

**Hearing Address:** 3711 Columbus St.  
Bakersfield, CA 93306

Shawna Mimnaugh, Assistant Program Director  
[mimnaus@kerndhs.com](mailto:mimnaus@kerndhs.com) (661) 873-2821  
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Veronica Jimenez – OST Appeals Unit  
[jimenev@kerndhs.com](mailto:jimenev@kerndhs.com) (661) 873-2594

David Anderson, Appeals Rep (661) 873-2594  
Adrian Goldsberry, Appeals Rep (661) 873-2593  
Genesse Menjivar, Appeals Rep (661) 873-2591  
Melissa Flores, Appeals Rep (661) 873-2592  
Micaella Vinton, Appeals Rep (661) 873-2595  
**IHSS Appeals Reps.**  
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[philleyc@co.kern.ca.us](mailto:philleyc@co.kern.ca.us)  
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Mayra Aguilera (661) 868-1074  
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IHSS Fax (661) 868-0922

## 16 Kings County

Kings County Human Services Agency  
1400 W. Lacey Blvd. #8  
Hanford, CA 93230

**Fax:** (559) 584-2749  
**Telephone:** (559) 582-3241  
**Supervisor:** Maricruz Clement

**Hearing Address:** 1400 W. Lacy Blvd. #8  
Hanford, CA 93230  
Maricruz Clement, Supervisor (559) 852-4479  
[maricruz.clement@co.kings.ca.us](mailto:maricruz.clement@co.kings.ca.us)

Lupe Villa  
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Anthony Yun  
(559) 852-2255  
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## 17 Lake County

Lake County Department of Social Service  
P. O. Box 9000  
Lower Lake, CA 95457

**Supervisor: Charise Reynolds**  
**(MC, MAGI MC, MCR, CW, CF Hearings)**  
Telephone: (707) 995-4365  
Fax: (707) 995-4253

Hearing Location: 15975 Anderson Park Ranch  
Lower Lake, CA 95457

**Supervisor: Sandy Davis (IHSS Hearings)**  
Telephone: (707) 995-4653  
Fax: (707) 995-4662

Hearing Location: 16170 Main Street #D  
Lower Lake, CA 95457

**Supervisor: Leila Haddad (Harris Hearings)**  
Telephone: (707) 262-4542  
Fax: (707) 262-0299

Hearing Location: 926 S. Forbes Street  
Lakeport, CA 95453

Lake County Continued...

**Lake County Continued...**

**MN, CW, FS Hearings (Medi-Cal, MAGI Medi-Cal, HCR, CalWORKS and CalFresh)**

Hearing Address: 15975 Anderson Ranch Parkway  
Lower Lake, CA 95457

Hearing Room Phone: (707) 995-4340  
Fax: (707) 995-4253

Hearing Representatives:

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**Los Angeles County Continued...**

**LOS ANGELES COUNTY CONTINUED...**

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**Los Angeles DCFS**

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## 22 Mariposa County

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## 25 Modoc County

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## 26 Mono County

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Revised 1.Feb.17 kn

**Riverside County Continued...**

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**38 San Francisco County**

San Francisco Human Services Agency  
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San Francisco, CA 94120

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**Telephone:** (415) 503-4900

**Supervisor:** Ana Osegueda

**Hearing Address:** 160 S Van Ness Avenue  
San Francisco, CA 94103-2519

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**39 San Joaquin County**

San Joaquin Human Services Agency  
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Stockton, CA 95202

**Fax:** (209) 932-2676

**Telephone:** (209) 468-1417

**Supervisor:** Vacant

**Hearing Address:** 102 S San Joaquin St.  
Stockton, CA 95202

**Mailing address:** 333 Washington Street  
Stockton, CA 95202

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## 40 San Luis Obispo County

San Luis Obispo County Dept. of Social Services  
P. O. Box 8119  
San Luis Obispo, CA 93403-8119

**Fax:** (805) 788-2559

**Telephone:** (Not assigned)

**Supervisor:** Trish Avery-Caldwell

**Hearing Address:** 3563 Empleo Street  
San Luis Obispo, CA 93401

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[nmoller@co.slo.ca.us](mailto:nmoller@co.slo.ca.us)

## 41 San Mateo County

San Mateo County Human Services Agency  
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Belmont, CA 94002

**Fax:** (650) 596-3478

**Telephone:** (650) 802-7954

**Supervisor:** Vacant

**Hearing Address:** 472 Harbor Blvd., Bldg. C  
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## 42 Santa Barbara County

Santa Barbara County Dept. of Social Services  
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Santa Maria, CA 93455

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**Telephone:** (805) 346-7258

**Supervisor:** 01-Albert Ochoa/00-Monica Mosqueda

**Hearing Address:** 01: 2125 S. Centerpointe Pkwy.  
Santa Maria, CA 93455

**Other hearing location:** 00: 234 Camino Del Remedio  
Santa Barbara, CA 93110

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### 43 Santa Clara County

Santa Clara County Social Services Agency  
333 W. Julian Street, Bldg. 1  
San Jose, CA 95110

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**Supervisor:** Marissa Calma

**Hearing Address:** 333 W. Julian Street, Bldg. 1  
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### 44 Santa Cruz County

Santa Cruz County Human Services Dept.  
P. O. Box 1320  
Santa Cruz, CA 95061

**Fax:** (831) 454-4869  
**Telephone:** (831) 454-4117  
**Supervisor:** Joyce Germain

**Hearing Address:** 1020 Emeline Ave., Bldg.B  
Santa Cruz, CA 95060

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### 45 Shasta County

Shasta County Health and Human Services Agency  
P. O. Box 496005  
Redding, CA 96049-6005

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**Telephone:** (530) 245-6462  
**Supervisor:** Carrie Thomas

**Hearing Address:** 2640 Breslauer Way – 1<sup>st</sup> Floor  
Redding, CA 96001

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### 46 Sierra County

Sierra County Department of Social Services  
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Loyalton, CA 96118

**Fax:** (530) 993-6767  
**Telephone:** (530) 993-6720  
**Supervisor:** Lori McGee

**Hearing Address:** 202 Front Street  
Loyalton, CA

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## 47 Siskiyou County

Siskiyou County Human Services Department  
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## 48 Solano County

Solano County Health and Social Services  
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Fairfield, CA 94533

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**Hearing Address:** 435 Executive Court North  
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## 49 Sonoma County

Sonoma County Human Services Department  
Sonoma County Client Advocacy-Hearings  
P. O. Box 1539  
Santa Rosa, CA 95402

**Fax:** (707) 565-5222  
**Telephone:** (707) 565-1309  
**Supervisor:** Nick Yanez

**Hearing Address:** 520 Mendocino Ave., Suite 301  
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## 50 Stanislaus County

Stanislaus County Community Services Agency  
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Modesto, CA 95353

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**Telephone:** (209) 558-2949  
**Supervisor:** Linda Burrows

**Hearing Address:** 251 East Hackett Road  
Modesto, CA 95353

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## 51 Sutter County

Sutter County Welfare and Social Services  
P. O. Box 1535  
Yuba City, CA 95992

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**Telephone:** (530) 822-4411  
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## 52 Tehama County

Tehama County  
P. O. Box 1515  
Red Bluff, CA 96080

**Fax:** (530) 527-5410  
**Telephone:** (530) 528-4117  
**Supervisor:** Carol Backus

**Hearing Address:** 310 South Main Street  
Red Bluff, CA 96080

Carol Backus (530) 528-4117  
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## 53 Trinity County

Trinity County Dept. of Health and Human Services  
P. O. Box 1470  
Weaverville, CA 96093-1470

**Fax:** (530) 623-1250  
**Telephone:** (530) 623-1265 Ext. 0  
**Supervisor:** Joyce Peet

**Hearing Address:** 51 Industrial Park Way  
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## 54 Tulare County

Tulare County Health & Human Services Agency  
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**Supervisor:** Tammy Marroquin

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## 55 Tuolumne County

Tuolumne Department of Social Services  
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Sonora, CA 95370

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**Telephone:** (209) 533-5711  
**Supervisor:** Lisa Fletcher

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**56 Ventura County**

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**57 Yolo County**

Yolo County Department of Employment  
and Social Services  
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Woodland, CA 95695

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**Telephone:** (530) 661-2750  
**Supervisor:** Tanya Provencher

**Hearing Address:** 25 N. Cottonwood Street  
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**58 Yuba County**

Yuba County Health & Human Services Dept.  
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Marysville, CA 95901

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# State Hearings Division Glossary

## COUNTY CODES

01-58	All California counties
59	PIAR (out of state) only
60	Rehearing on the Record
61-50	Medi-Cal Billing
62	Scope of Benefit (DHCS) Cases

Region 00 – Beneficiary Reimbursement (Conlan)  
Region 02 - Billing Issues  
Region 05 – Low Income Health Plan (LIHP) – telephone

### **Region 30 to 40 Discontinued as of March 2013**

~~Region 30 – CBAS Orange Co in-person~~  
~~Region 31 – CBAS Fresno Co in-person~~  
~~Region 32 – CBAS Kern Co in-person~~  
~~Region 33 – CBAS LA MediCal Office in-person~~  
~~Region 34 – CBAS Contra Costa Co in-person~~  
~~Region 35 – CBAS SHD Oakland in-person~~  
~~Region 36 – CBAS Ventura Co (Library) in-person~~  
~~Region 37 – CBAS SD MediCal Office in-person~~  
~~Region 38 – CBAS SF MediCal Office in-person~~  
~~Region 39 – CBAS Yolo Co in-person~~  
~~Region 40 – CBAS In-person~~

Region 41 – CBAS telephone

### **Region 42 to 49 Discontinued as of March 2013**

~~Region 42 – CBAS San Mateo Co in-person~~  
~~Region 43 – CBAS Santa Clara Co in-person~~  
~~Region 44 – CBAS Santa Cruz Co in-person~~  
~~Region 45 – CBAS SHD Los Angeles in-person~~  
~~Region 46 – CBAS Sacramento Co in-person~~  
~~Region 47 – CBAS Unassigned~~  
~~Region 48 – CBAS San Diego Co in-person~~  
~~Region 49 – CBAS San Diego Co (Library) in-person~~

Region 50 – Scope of Benefits (General – Telephone)  
Region 51 – Cal-Optima Scope (Orange Co)  
Region 52 – Molina Health Plan (San Diego, San Bern, & Riverside)  
Region 53 – Partnership Health Plan (Solano, Napa, Sonoma, & Yolo)  
Region 54 – Inland Empire Health Plan (San Bernardino, Riverside)  
Region 55 – Central Coast Alliance  
Region 56 – CenCal  
Region 57 – California Health and Wellness  
Region 58 – LA Care  
Region 59 – Kaiser  
Region 60 – Care 1<sup>st</sup>

## State Hearings Division Glossary

Region 62-62 – Northern Region (Extra Time)  
Region 62-63 – LA Region (Extra Time)  
Region 62-64 – SD Region (Extra Time)  
Region 62-65 – ACA Region (Extra Time)  
Region 70 – DO NOT CHANGE (UAT Test Cases)

### 89 Cases in Dismissal Process

Region 08 – CalWORKs 8% Reduction & Earned Income Disregard  
Region 10 – IHSS 3.6% Reduction  
Region 20 - Medicare Part B & D  
Region 21 - Medicare Part D County issue  
Region 22 - Grant Reductions Caused by Change in Law (Misc)  
Region 25 – Improper Claimant (Disability ONLY)  
Region 26 – Improper Claimant (Regular Hearings NOT DHB)  
Region 27 – Improper Claimant (Scope ONLY)  
Region 30 – Decision Pursuant to Court Order (DPCO) only  
Region 40 – CBAS dismissals  
Region 50 – Hearing Rights Letter (No Medi-Cal Action)  
Region 51 - County General Jurisdiction

### 92 Admin Disqualification Hearing (ADH) / Intentional Program Violations (IPV)

#### REGION CODES

00 Primary Hearing Site  
01 Secondary Hearing Site for counties with two hearing sites  
~~01-02 San Bernardino Co (One hrg location, region # corresponds to day of the week)~~  
19-01-06 Los Angeles County in person hearing  
19-07 Pomona video  
19-08 Lancaster video  
05 LIHP in-person (Low Income Health Program)  
08 2<sup>nd</sup> Location In-Person Scope of Benefit cases, ie San Diego (09 = Primary)  
09 In-Person Scope of Benefits cases (DHCS) for all counties  
10-14 Home hearings – special hearing sites  
~~15 Expedited Hearings (Sacramento)~~  
~~16 LA Homeless program~~  
~~17 PACE – In-Home Operations cases for DHCS (in-person, extra time)~~  
20 Telephone *Harris* hearings (default region)  
21 In-person *Harris* hearings  
22 Resource Family Approval  
~~24 San Diego Medical Residency cases (previously Infant formula)~~  
~~25 Los Angeles & Sacramento Overpayment / Overissuance cases~~  
~~40/41 CW 48-mon Time Limit, Incremental Grant Reduction (**IGR**), & all other SB72-issue cases (Primary & Secondary in-person hearing sites)~~  
~~42 CW 48-mon Time Limit, **IGR** & all other SB72 issue cases – Telephone Hrngs~~  
46 Out-of-State Telephone hearings

## State Hearings Division Glossary

<del>50/54</del>	Telephone Hearings (Primary and Secondary hearing sites)
51	Los Angeles Only - LA DCFS telephone hearings (Co 19, Reg 51)
51	Sacramento, Riverside and San Joaquin Only – IHSS telephone hearings ( Co 34, Reg 51, Co 33, Reg 51, Co 39, Reg 51))
55	LIHP telephone (Low Income Health Program)
56	LA County Dept of Children and Family Services (LA DCFS)
57	LA County Only (LA DCFS – Alliance for Children’s Rights A/R only)
78/79	CAPI (Cash Assistance Program for Immigrants) (Primary/Secondary)
<del>80/81</del>	<del>Requiring additional hearing time (Primary/Secondary)</del>
83	IHSS Cases (Primary hearing site): Fresno, Los Angeles, Orange, Riverside, Sacramento, San Bernardino, San Diego and San Joaquin
84	IHSS Cases (Secondary hearing site) – San Diego (Location 01)
<del>84</del>	<del>– Not used any more</del>
<del>85/86</del>	Remote Phone Hearings (Claimant reports to county; ALJ appears by phone)
90-94	Regular Disability Hearings
95	Disability Hearings – Los Angeles Project Cases
96	Regular Disability Hearings
97-99	Z-Cases Only (Disability Hearings)

## State Hearings Division Glossary

### AID CODE

<u>Code:</u>	<u>Definition:</u>
01	CW – CaWORKs/AFDC (used for Yoakim; Foster Care; Adoptions Assistance)
02	SSP – State Supplemental Program
03	CS – Child Support (no longer in use)
04	HR – Health Recovery
05	MN – Medically Needy
06	FS – Food Stamps
07	CH – Cubans/Haitians
08	Other (Not in use)
09	AA – Adult Aid
10	SS – Social Services, IHSS
11	RCA – Refugee Cash Assistance
12	FSFR – Food Stamp Fraud (ADHs)

### PRIORITY CODES

05	Decision Adopted by ALJ, Granted – Closed by Compliance
06	Decision Adopted by ALJ – Granted in Part
07	Decision Adopted by ALJ – Granted
09	Decision Adopted by ALJ – Dismissed
10	Decision Adopted by ALJ – Denied
11	Decision Adopted – Non Appearance Dismissal
12	Decision to Director (not yet adopted)
18	Decision Submitted by Administrative Law Judge (not yet adopted)
20	Heard, but no decision written yet
25	Administratively Dismissed (Supervisory Screen action)
26	Verbal Conditional Withdrawal
30	Signed Withdrawal
31	Verbal Withdrawal
40	Signed Conditional Withdrawal
50	Scheduled for a hearing date
54	Un calendared, on temporary 45 day hold (from input date)
55	Un calendared case on Hold (Dental/DMH auto. change to 60 after 10 days)
60/90	Un calendared, awaiting scheduling (60=lowest / 90=highest priority)
70	Un calendared Rehearing (pending scheduling)
75	Un calendared - Re-entry Status, when calendar is deleted
90	Special Case Status (FS Only)

## State Hearings Division Glossary

### COUNTY OF INVOLVEMENT LIST

- 59 VACANT
- 60 VACANT
- 61 Healthy Families (used to track transitional cases – see ALJ Halko)
- 62 Conlan
- 63 *Ramos vs. Myers*
- 64 CBAS In-person Only (used in conjunction with Region 09)
- 65 Department of Health Care Services – Medical Overpayments
- 66 VACANT (formerly Health Plan of San Mateo)
- 67 In-Home Operations DHCS
- 68 Department of Mental Health
- 69 Dental Scope (Denti-Cal)
- 70 VACANT (formerly Vision Scope)
- 71 Medical Scope – Los Angeles Field Office (222)
- 72 Drug and Alcohol Programs
- 73 VACANT (formerly Cal Optima)
- 74 Medical Scope – Sacramento Field Office (225)
- 75 Beneficiary Case Management Project
- 76 Medical Scope – San Bernardino Field Office (227)
- 77 Medical Scope – San Diego Field Office (228)
- 78 Medical Scope – San Francisco Field Office (229)
- 79 VACANT (formerly Central Coast Alliance for Health)
- 80 VACANT (formerly Solano Partnership Health Plan)
- 81 VACANT (formerly Santa Barbara Regional Health Authority)
- 82 VACANT (formerly Medical Scope – Fresno)
- 83 DHCS Managed Care
- 84 Medical Drug Unit – South
- 85 Medical Drug Unit – North
- 86 Disability & Adult Program Division – North
- 87 Disability & Adult Program Division – South
- 88 VACANT
- 89 VACANT
- 90 Office of AIDS (aka AIDS Waiver)
- 91 BCCTP Medical Eligibility (Breast and Cervical Cancer Treatment Program)
- 92 VACANT
- 93 Multipurpose Senior Services Program (Dept. of Aging)
- 94 Los Angeles Dept. of Family Services
- 95 VACANT
- 96 Office of Services to the Blind
- 97 VACANT (formerly *Tyler* lawsuit)
- 98 VACANT
- 99 VACANT

# State Hearings Division Glossary

## ACTION CODES

01	Direct case add (new case)
02	Special add menu
05	Direct authorized representative change
06	Direct postponement
07	Direct, add, delete, change
08	Direct case reopen
09	Direct add, change, delete/with inquiry
10	Direct label set request
11	Reprint of Old NAD Decision
15	Direct inquiry printout
21	Left open – not in use
22	Direct further hearing – not in use
25	Conditional withdrawal
26	Verbal Conditional withdrawal
30	Withdrawal
31	Verbal withdrawal
40	Direct Return Calendar Information
50	Decision and adoption
54	Compliance
56	Compliance closure
59	Direct case delete

## DNA (Do Not Acknowledge)

<u>Code:</u>	<u>Description:</u>
0	No suppression
1	Suppress Claimant Acknowledge Letter Print Appeals List Print Labels
2	Suppress Acknowledgement or Notification Letter Print Appeals List Print Labels
3	Suppress Acknowledgement or Notification Letter Suppress Appeals List Print Labels
4	Suppress ALL

**State Hearings Division Glossary**  
**SUPERVISOR SCREEN STATUS CODES**

Status

<u>Code:</u>	<u>Definition:</u>
01	Case is uncalendared (not scheduled)
02	Case is scheduled
03	Case is heard
04	Case is closed (prehearing)
05	Case decision has been submitted
06	Case decision has gone to hearing
07	Case decision has been adopted
08	Case is in full compliance
09	Case is closed (post hearing)
10	Case is to be archived
11	Administrative close

**LOS ANGELES WORKER CODES FOR CDHS CASES**

<u>Worker:</u>	<u>Definition</u>
995	Ramos vs. Myers
997	Dental Scope
998	Managed Care and all other DHS scope cases

No.	COUNTY OF INVOLVEMENT LIST
<b>61-50</b>	<b>Medi-Cal Billing</b>
<b>62</b>	<b>Conlan Vs. Shewry</b>
	Beneficiary Reimbursement
	<b>Medi-Cal Fee for Service - Reimbursement for Medical out of pocket payments</b>
	Contact: Linda Carpenter
	Phone: (916) 374-4051
	Email: <a href="mailto:Linda.Carpenter2@xerox.com">Linda.Carpenter2@xerox.com</a>
	Beneficiary Number 800-541-5555
	<b>IHSS CONLAN - Reimbursement for IHSS share of cost or related services</b>
	Contact: Sean Driscoll
	Phone: (916) 651-5553
	Email: <a href="mailto:sean.driscoll@dss.ca.gov">sean.driscoll@dss.ca.gov</a>
	Fax: (916) 653-0905 (notify Sean fax is coming his way)
	Contact: Anissa Hussman <b>**Copy Anissa on all emails to Sean**</b>
	Phone: (916) 653-1937
	Email: <a href="mailto:anissa.hussman@dss.ca.gov">anissa.hussman@dss.ca.gov</a>
<b>62/69</b>	<b>DENTAL CONLAN - Reimbursement for Dental out of pocket payments</b>
	Contact: Adrianna Alcalá-Beshara
	Phone: (916) 464-0371
	Email: <a href="mailto:Adrianna.Alcala-Beshara@dhcs.ca.gov">Adrianna.Alcala-Beshara@dhcs.ca.gov</a>
	Manager:
	Phone:
	Email:
	<b>** Please cc Manager</b>
<b>63</b>	<b>Medical Issue for SSI/SSP Discontinuances</b>
	Contact: Anthony Martinez
	Phone: (916) 319-9786
	Fax: (916) 440-5272
	Email: <a href="mailto:Anthony.Martinez@dhcs.ca.gov">Anthony.Martinez@dhcs.ca.gov</a>
	Alternate: Lea Latsis (Lea.Latsis@dhcs.ca.gov)
	Phone: (916) 323-2141
<b>67</b>	<b>In-Home Operations</b>
	Home and Community-Based Service Waivers
	HCBS IHO Waiver (effective 1/1/2007)
	Nursing Facility/Acute Hospital Waiver (effective 1/1/2007)
	Waiver Personal Care Services
	EPSDT Private Duty Nursing and Pediatric Health Care (PDHC) services
	<i>(EPSDT services other than those above go to the respective DHS Medical Field Office)</i>
	Contact: Chris Tsukamoto, <a href="mailto:chris.tsukamoto@dhs.ca.gov">chris.tsukamoto@dhs.ca.gov</a> , (916) 327-8262
	Fax: (916) 552-9150 or (916) 552-9151
<b>68</b>	<b>Department of Mental Health</b>
	Policy & Quality Assurance Branch
	Contact: Shelley Halpain
	Phone: (916) 650-6486
	Email: <a href="mailto:shelley.halpain@dhcs.ca.gov">shelley.halpain@dhcs.ca.gov</a>

No.	COUNTY OF INVOLVEMENT LIST	
	Fax:	(916) 654-5591
<b>69</b>	<b>Dental Scope - Fair Hearings</b>	
	Denial of Benefits	<b>DENTI-CAL (800) 322-6384</b>
	Main Contact:	Scott Coleman Scoleman@delta.org (916) 853 7373 xt4419
	Secondary Contact:	Laura Dause (Ldause@delta.org) (916) 861-2454
	Backup:	Brarbara Castelli bcastelli@delta.org (916) 861-2450
	Fax:	(916) 631-1381
	<b>** Please cc Laura Dause for SOP's</b>	
<b>70</b>	<b>Vision Scope (Eye Exams &amp; Appliances Only)</b>	
	Denial of Benefits - Vision Care	
	Contact:	Donny Shiu
	Phone:	(916) 445-4884
	Fax:	(916) 440-5640
	Email:	<a href="mailto:donny.shiu@dhcs.ca.gov">donny.shiu@dhcs.ca.gov</a>
<b>71</b>	<b>Medical Scope, MFO #222</b>	
	Denial of Treatment Authorization Requests (TARs)	
	<b>Primary Contact:</b>	<a href="mailto:Monita.Wong@dhcs.ca.gov">Monita Wong (213) 897-3097 Monita.Wong@dhcs.ca.gov</a>
	Other Contacts:	Alma Moscoso, NE IV - (213) 897-0617 Alma.Moscoso@dhcs.ca.gov
		Rowina Castillo, NE III - (213) 897-1355 Rowina.Castillo@dhcs.ca.gov (Medical Hearings)
		Holly Kim, NE III - (213) 897-1117 Holly.Kim@dhs.ca.gov (ADHC Hearings)
		Maria Rivera - (213) 897-7154 Maria.Rivera@dhcs.ca.gov
	Fax:	(213) 897-1194
	Main Phone No.	(213) 897-0745 or (866) 644-6341
	Counties:	19-Los Angeles 56-Ventura
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O), Hospitalizations (incl dental), Home Health Care (to SBFO effective 5/1/11), Hospice, Intermediate Care Facility care (not Nursing Facility care), Mental Health (for excluded diagnoses), Office Visits, Psychiatry Visits, Other Outpatient Services	
<b>72</b>	<b>Drug and Alcohol Programs</b>	
	<b>Involuntary Discharge from Alcohol or Drug Treatment</b>	
	Contact	Lindsay Dearman (916) 324-5439 <a href="mailto:Lindsay.Dearman@dhcs.ca.gov">Lindsay.Dearman@dhcs.ca.gov</a>
	Fax	(916) 322-1176 (email contact after sending fax)
	Backup	Victoria King-Watson Victoria.King-Watson@dhcs.ca.gov (916) 650-0523
<b>74</b>	<b>Medical Scope, MFO #225</b>	
	Denial of Treatment Authorization Requests (TARs)	
	<b>Primary Contact:</b>	<a href="mailto:Rosalie.Encenzo@dhcs.ca.gov">Rosalie Encenzo Rosalie.Encenzo@dhcs.ca.gov (415) 557-0369</a>
	Other Contacts:	Stephen Glipa - (916) 552-8447 Stephen.Glipa@dhcs.ca.gov
		Pamela Woodworth, NE IV - (916) 322-5201 Pam.Woodworth@dhcs.ca.gov
	Fax:	(916) 322-4758
	Main Phone No.	(916) 464-4430 or (888) 706-5697
	Counties	02-Alp 03-Ama 04-But 05-Cal 06-Col 08-Del N 09-EI D 10-Fre 11-Gle 12-Hum 16-Kings 17-Lak 18-Las 20-Mad 22-Mar 23-Men 24-Mer 25-Mod 29-Nev 31-Pla 32-Plu 34-Sac 39-San J 45-Sha 46-Sie 47-Sis 48-Sol 49-Son 50-Sta 51-Sut 52-Teh 53-Tri 54-Tul 55-Tuo 57-Yolo 58-Yuba
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O), Hospitalizations (incl dental), Home Health Care (to SBFO effective 5/1/11), Hospice, Intermediate Care Facility care (not Nursing Facility care), Mental Health (for excluded diagnoses), Office Visits, Psychiatry Visits, Other Outpatient Services	

No.	COUNTY OF INVOLVEMENT LIST
<b>76</b>	<b>Medical Scope, MFO #227</b>
	Denial of Treatment Authorization Requests (TARs)
	<b>Primary Contact:</b> <a href="mailto:Yvonne.Hicks@dhcs.ca.gov">Yvonne Hicks, NE III - (909) 383-2537 Yvonne.Hicks@dhcs.ca.gov</a>
	Other Contacts: Christina Miura (909) 383-2540 Christina.Miura@dhcs.ca.gov
	Fax: (909) 383-6929
	Main Phone No. (909) 383-4192 or (800) 472-2300
	Counties: 14-Iny 26-Mon 30-Ora 33-Riv 36-San B
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O), Hospitalizations (incl dental), Home Health Care (to SBFO effective 5/1/11), Hospice, Intermediate Care Facility care (not Nursing Facility care), Mental Health (for excluded diagnoses), Office Visits, Psychiatry Visits, Other Outpatient Services
<b>77</b>	<b>Medical Scope, MFO #228</b>
	Denial of Treatment Authorization Requests (TARs)
	<b>Primary Contact:</b> <a href="mailto:Teresita.Celestial@dhcs.ca.gov">Teresita Celestial, NE II - (858) 616-6636 Teresita.Celestial@dhcs.ca.gov</a>
	Backup Encarnita Aniag Encarnita.Aniag@dhcs.ca.gov (858)637-7182
	Additional Contacts <a href="mailto:Milagros.Dolor@dhcs.ca.gov">Milagros.Dolor@dhcs.ca.gov</a> , <a href="mailto:Emily.Perez@dhcs.ca.gov">Emily.Perez@dhcs.ca.gov</a> , <a href="mailto:Angela.Oh@dhcs.ca.gov">Angela.Oh@dhcs.ca.gov</a> (Please CC ALL)
	Fax: (858) 495-3642
	Main Phone No. (858) 495 3600 or (619) 688 6131
	Counties: 13-Imperial 37-San Diego
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O), Hospitalizations (incl dental), Home Health Care (to SBFO effective 5/1/11), Hospice, Intermediate Care Facility care (not Nursing Facility care), Mental Health (for excluded diagnoses), Office Visits, Psychiatry Visits, Other Outpatient Services
<b>78</b>	<b>Medical Scope, MFO #229</b>
	Denial of Treatment Authorization Requests (TARs)
	<b>Primary Contact:</b> <a href="mailto:Cynthia.Wong@dhcs.ca.gov">Cindy Wong (415) 557-0382 Cynthia.Wong@dhcs.ca.gov</a>
	Backup: Jose Katigbak Jose.Katigbak@dhcs.ca.gov (415) 557-0156
	Supervisor:
	Fax: (415) 904-9661
	Main Phone No. (800) 541-5555
	Counties: 01-Ala 07-Cont 21-Marin 27-Mont 28-Napa 35-San Benito 38-San Fran 40 - SLO 41-San Mateo 42-Santa Bar 43-Santa Clara 44-Santa Cruz
	CORE SERVICES - Surgery (except certain transplants - see San Fran F/O), Hospitalizations (incl dental), Home Health Care (to SBFO effective 5/1/11), Hospice, Intermediate Care Facility care (not Nursing Facility care), Mental Health (for excluded diagnoses), Office Visits, Psychiatry Visits, Other Outpatient Services
<b>83</b>	<b>62/50 - DHCS Managed Care Division, no health plan</b>
	Health Plan Services
	Contact: Juanita Williams (Primary)
	Phone: (916) 324-9850
	Email: <a href="mailto:Juanita.Williams@dhcs.ca.gov">Juanita.Williams@dhcs.ca.gov</a>
	<b>Central Email</b> <a href="mailto:MCQMDStateFairHearings@dhcs.ca.gov">MCQMDStateFairHearings@dhcs.ca.gov</a>
	Manager: Kathi Dobrinen (916) 322-3964
	<a href="mailto:Kathi.Dobrinen@dhcs.ca.gov">Kathi.Dobrinen@dhcs.ca.gov</a>
	Fax: (916) 440-7438
	Public: 1-888-452-8609

No.	COUNTY OF INVOLVEMENT LIST	
	Counties:	All
<b>83</b>	<b>62/51 - Cal Optima</b>	
(cont'd)	Contact:	Priscilla Padilla ppadilla@caloptima.org
	Phone:	(657) 235-6971
	Backups:	Stephanie Lozano Email: slozano@caloptima.org Phone: 657-900-1101
		Liz Ramos-Lopez Email: eramos@caloptima.org Phone: 714-796-6177
	Fax:	(714) 954-2228
	Counties:	30 - Orange
	<b>62/52 - Molina Health Care</b>	
	Contact	Marina Saatjian-Sweeney (562) 499-6191 ext 127552 Marina.Saajtjian-sweeny@molinahealthcare.com
		Judith Johnson ext 127210 judith.johnson@molinahealthcare.com
		Deborah Nichols (562) 499-6191 ext 127466 - Deborah.Nichols@molinahealthcare.com
	Fax:	(562) 951-8307
	Counties:	33 - Riverside, 36 - San Bernardino, 37 - San Diego, 34 - Sacramento
	<b>62/53 - Partnership Health Plan of California</b>	
	Contact:	Michelle Elliot
	Phone:	(707) 863-4251
	Fax:	(707) 863-4351
	Email:	<a href="mailto:melliott@partnership.org">melliott@partnership.org</a>
	Counties:	28-Napa 48-Solano 49-Sonoma 57-Yolo
	<b>62/54 - Inland Empire Health Plan (IEHP)</b>	
	Contact:	Joanna Poach (909) 296-3722 <a href="mailto:poach-j@iehp.org">poach-j@iehp.org</a>
	Backup;	Stacie Wood (951) 374-3225 <a href="mailto:wood-s@iehp.org">wood-s@iehp.org</a>
	Fax:	(909) 890-5748
	Counties:	33 - Riverside, 36 - San Bernardino
	<b>62/55 - Central Coast Alliance for Health</b>	
	Contact:	Kelly Campbell (209) 381-5329
	Email:	<a href="mailto:StateFairHearingsTeam@ccah-alliance.org">State Fair Hearings Team &lt;sfhteam@ccah-alliance.org&gt;</a>
	Fax:	(209) 381-5306
	Counties:	24 - Merced, 27 - Monterey, 44 - Santa Cruz
	Backup:	Marcy Moreno (209) 381-5335
	<b>62/56 - CenCal</b>	
	Contacts:	Sonja Nelson email: snelson@cencalhealth.org ph: (805) 562-1050
	Backup:	Rita Washington (805) 562-1645 (rwashington@cencalhealth.org)
	Fax:	(805) 685-5191 or (805) 685-8292
		Contact order: 1. Rita, 2. Pat, 3. Stephanie
	County:	40 - San Luis Obispo 42-Santa Barbara
	<b>62/57 - California Health and Wellmess</b>	
	Contact:	Karin Bartley kbartley@cahealthwellness.com
	Phone	(916) 246-3680
	Fax	(844) 897-5951
	Backup	Linda Rosal lrosal@cahealthwellness.com (916) 246-3721
	Counties	02 - Alpine, 03 - Amador, 04 - Butte, 05 - Calaveras, 06 - Colusa, 09 - El Dorado, 11 - Glenn, 14 - Imperial, 14 - Inyo, 22 - Mariposa, 26 - Mono, 29 - Nevada, 31 - Placer, 32 - Plumas, 46 - Sierra, 51 - Sutter, 52 - Tehama, 55 - Tuolumne, 58 - Yuba,
	<b>62/58 - LA Care</b>	
	Contact:	Norma Martinez NMartinez@lacare.org
	Phone	(213) 694-1250 xt6224
	Fax	(213) 438-5754

No.	COUNTY OF INVOLVEMENT LIST		
Backup			
County	19 -Los Angeles		
<b>62/59 - Kaiser Permanente</b>			
Contact:	Jessica Friedlander	jessica.e.friedlander@kp.org	
Phone	510-625-2883		
Fax			
<b>84</b>			
<b>Medical Drug Unit - South</b>			
Denial of Pharmacy Treatment Authorization Requests (TARs)			
<b>Primary Contact:</b>	<b>Jenny Fen Or</b>	<b>(213) 897-4764</b>	<b>JennyFen.Or@dhcs.ca.gov (EMAIL ALL MEMBERS)</b>
<b>email all 4 for</b>	Chris Huang	(213) 897-1243	Chris.Huang@dhcs.ca.gov
<b>missing sop</b>	Jennifer Mckay	(213) 897-0023	Jennifer.Mckay@dhcs.ca.gov
	Justin Luhrs	213.897.1242	Justin.Luhrs@dhcs.ca.gov
Fax:	(213) 897-8044		
Main Phone No.	(866) 385-3124		
Drugs, Nutritional Products and IV infusion and enteral feeding equipments and related supplies for counties:			
13-Imp 14-Inyo 19-LA 26-Mono 30-Ora 33-Riv 36-San B 37-San Diego 42-SB 56-Vent			
<b>85</b>			
<b>Medical Drug Unit - North</b>			
Denial of Pharmacy Treatment Authorization Requests (TARs)			
<b>Primary Contact:</b>	<b>Kathy Echeverria (209) 942-6037 Kathy.Echeverria@dhcs.ca.gov</b>		
	Karen Page, PC II (Spec) (209) 941-6582 Karen.Page@dhcs.ca.gov		
Fax:	(209) 932-2331		
Main Phone No.	(209) 942-6030 or (800) 572-9315		
Drugs, Nutritional Products and IV infusion and enteral feeding equipments and related supplies for counties:			
01-Ala 02-Alp 03-Ama 04-Butte 05-Cala 06-Colusa 07-CC 08-Del N 09-EI Dor 10-Fre			
11-Glenn 12-Hum 15-Kern 16-Kings 17-Lake 18-Las 20-Mad 21-Marin 22-Mar 23-Mend			
24-Mer 25-Modoc 27-Mont 28-Napa 29-Nev 31-Pla 32-Plum 34-Sac 35-San B 38-SF			
39-San J 40-SLO 41-San M 43-Santa Clara 44-Santa Cruz 45-Shasta 46-Sierra 47-Sisk			
48-Sola 49-Sono 50-Stan 51-Sut 52-Teha 53-Trin 54-Tula 55-Tuol 57-Yolo 58-Yuba			
<b>86</b>			
<b>Disability Determination Services Division - North</b>			
DED Unit Onlines Appeal			
Contact:	Jenny Gemmel		
Phone:	(510) 622-3785		
Email:	Jennifer.gemmel@dss.ca.gov		
Fax:	(800) 869-0203		
Counties:	<b>ALL except:</b> 13-Imperial 19-Los Angeles		
	30-Orange 37-San Diego		
<b>87</b>			
<b>Disability Determination Services Division - South</b>			

No.	COUNTY OF INVOLVEMENT LIST	
	DED Unit Onlines Appeal	
	Contact:	Linda Hirai
	Phone:	(213) 480-6300
	Email:	<a href="mailto:Linda.Hirai@dss.ca.gov">Linda.Hirai@dss.ca.gov</a>
	Contact:	Annie Trivedi (Bureau Chief)
	Phone:	(213) 480-6410
	Email:	<a href="mailto:Annie.Trivedi@dss.ca.gov">Annie.Trivedi@dss.ca.gov</a>
	Fax:	(800) 900-3669
	Counties:	13-Imperial 19-Los Angeles 30-Orange 37-San Diego
<b>88</b>		
	<b>EPSDT</b>	
	<b>Private Duty Nursing and Pediatric Health Care (PDPHC) services &amp; (MCM)</b>	
	Contact/Primary:	Divina Coronel (213) 620-2670
		<a href="mailto:Divina.Coronel@dhcs.ca.gov">Divina.Coronel@dhcs.ca.gov</a>
	Fax:	(213) 897-1356
	Supervisor	Norminda Hadap (213) 897-1126
		<a href="mailto:Norminda.Hadap@dhcs.ca.gov">Norminda.Hadap@dhcs.ca.gov</a>
	Office Number	(213) 620-2115 or (213) 897-3574
	Toll Free Number	1-855-347-9227
<b>90</b>		
	<b>CDHS Office of Aids</b>	
	Contact:	Mary Johnson
	Phone :	(916) 319-9183
	FAX:	(916) 449-5277
	Email:	<a href="mailto:mary.johnson@cdph.ca.gov">mary.johnson@cdph.ca.gov</a>
	Backup:	Drew Young (916) 449-5881 <span style="float: right;">drew.young@cdph.ca.gov</span>
<b>91</b>		
	<b>BCCTP/Medi-Cal Eligibility (Breast and Cervical Cancer Treatment Program)</b>	
	Contact:	Manuel Chavez
	Phone:	(916) 322-3410
	Fax:	(916) 440-5693
	Email:	<a href="mailto:Manuel.Chavez@dhcs.ca.gov">Manuel.Chavez@dhcs.ca.gov</a>
	Additional Contacts	
<b>93</b>		
	<b>Multipurpose Senior Services Program</b>	
	Contact:	Gaynail Byrd
	Phone:	(916) 419-7552
	Fax:	(916) 928-2508 or alt fax (916) 928-2506
	Email:	<a href="mailto:Byrd_Gaynail@Aging">Byrd_Gaynail@Aging</a>
	Counties:	MSSP serves all counties except for 06-Colusa, 29-Nevada,
		32-Plumas, 40-San Luis Obispo, 46-Sierra, 51-Sutter
<b>94</b>		
	<b>Los Angeles Deptment. of Children and Family Services</b>	
	Contact:	Walter Kiang
	Phone:	(626) 569-6803
	Fax:	(213) 897-8393, Attn: Josie Voong
	Email:	<a href="mailto:Kiangw@dcls.co.la.ca.us">Kiangw@dcls.co.la.ca.us</a>
<b>96</b>		
	<b>Office of Services to the Blind</b>	
	Assistance Dog Special Allowance (ADSA) GUIDE DOGS ONLY	
	Contact:	Becky Tolbert
	Phone:	(916) 651-1053
	Fax:	(916) 653-4001
	Email:	<a href="mailto:Becky.Tolbert@dss.ca.gov">Becky.Tolbert@dss.ca.gov</a>

No.	COUNTY OF INVOLVEMENT LIST	
97		
	<b>Medi-Cal Overpayments</b>	
	Contact:	Irma Diaz-Martin
	Phone:	(619) 688-0169
	Fax:	(619) 688-0250
	Email:	<a href="mailto:Irma.Diaz-Martin@dhcs.ca.gov">Irma.Diaz-Martin@dhcs.ca.gov</a>

MAILING ADDRESS	Priority Code	
<b>No Address Provided (Upload all docs to SFT)</b>		
	60	
MEDICAL BENEFICIARY SVCS PO BOX 138008 SACRAMENTO CA95813		
<b>Enter above address on AR2 field</b>		
Sean Driscoll APD - Conlan II Unit 744 P Street, MS 9-9-04 Sacramento, CA 95814	60	
<b>Enter above address on AR2 field</b>		
DENTAL BENEFICIARY SVCS PO BOX 526026 SACRAMENTO CA95852		
<b>Enter above address on AR2 field</b>	55	
<b>PROVIDER CLAIMS NEED BENEFICIARY'S CONTACT INFO FROM DENTI-CAL FOR OPTION TO PARTICIPATE PLEASE REQUEST.</b>		
SSI / SSP / REP / MST Policy Unit B P.O. Box 997417 MS 4607 Sacramento CA95899	55	
<b>RAMOS VS. MYERS</b>		
Long-Term Care Div P.O. Box 997437 MS 4502 Sacramento CA95899	60	
COMAU (Community Options Monitoring & Assessment Unit): (COMAU is not part of IHO, but is part of DHS/MCOD) Nancy Villa, nvilla1@dhs.ca.gov, (916) 552-9326		
out-patient services only <b>no managed care precedent</b>		
Shelley Halpain Policy & Quality Assurance 1500 Capitol Ave. MS 2702 Sacramento CA95814 County Mental Health writes up SOP	55	

MAILING ADDRESS	Priority Code	
<b>Denti-Cal responds to Denial of Dental Exemptions</b>		
Donny Shiu, O.D.		
Medi-Cal Vision Care Program Consultant		
California Department of Health Services		
P.O. Box 997413, MS 4604		
Sacramento CA95899	55	

MAILING ADDRESS	Priority Code	
San Bernardino MFO		
Fair Hearings Coordinator		
P.O. Box 1815 MS 4514		
San Bernardino CA92402		
Other Services: Sub-acute, Incontinence Supplies, Medical Supplies,	55	
Nursing Facilities (NF A or B, or Long Term Care), Home Health (effective 5/1/11)		
San Diego MFO		
Fair Hearing Coordinator		
P.O. Box 85344		
San Diego CA92186		
	55	
Other Services: Non-Emergency Transportation (ALL Counties)		
San Francisco MFO		
Fair Hearing Coordinator		
455 Golden Gate Ave, #7321		
San Francisco CA 94102		
	55	
Other Services: Heroin Detoxification & cochlear implants ( <b>North - same counties</b>		
as <i>Northern Pharmacy Section</i> - see County Involv. #85 for counties);		
Durable Medical Equipment (except respiratory DME & anti-decubitus DME);		
Occupational Therapy; Physical Therapy; Speech Therapy, Podiatry, Out-of-State,		
Organ Transplant (except kidney-treated as core service);		
MCQMD		
Attn: Hearings Coordinator		
P.O. Box 997413 - MS 44-12		
Sacramento CA95899	55	
<b>Managed Care takes precedent over MFO and</b>		
<b>Pharmacy - EXCEPT Drug and Alcohol, Mental Health, Dental and In-Home Ops</b>		
<b>MCQMD stands for Managed Care Quality and Monitoring Division</b>		

MAILING ADDRESS	Priority Code	
Cal-Optima 1120 W. LaVeta Ave 2nd Fl Orange, CA92868	55	
<b>uses Managed Care address on AR2 field, no health plan information</b>		
<b>uses Managed Care address on AR2 field, no health plan information</b>		
Supervisor: John Robertson ext 126160 John.Robertson@molinahealthcare.com	55	
Partnership Health Plan Attn: Jessica Hernandez 360 Campus Lane #100 Fairfield, CA 94534-4036		
<b>uses Managed Care address on AR2 field, no health plan information</b>	55	
<b>uses Managed Care address on AR2 field, no health plan information</b>		
Central Coast Alliance for Health 11600 Green Hills Road Scotts Valley CA95066	55	
<b>uses Managed Care address on AR2 field, no health plan information</b>		
CenCal Attn: Rita Washington 4050 Calle Real Santa Barbara, CA 93110	55	
<b>uses Managed Care address on AR2 field, no health plan information</b>		
California Health and Wellness 1740 Creekside Oaks Road Ste 200 Sacramento, CA 95833	55	
<b>uses Managed Care address on AR2 field, no health plan information</b>		
LA Care 1055 West 7th Street 5th Floor Los Angeles, CA 90017	55	

MAILING ADDRESS	Priority Code	
uses Managed Care address on AR2 field, no health plan information		
Kaiser Permanente		
Antelope Valley Office		
1050-A Commerce Center Drive	55	
Lancaster, CA 93534		
uses Managed Care address on AR2 field, no health plan information		
Southern Pharmacy Section		
Fair Hearing Coordinator		
P.O. Box 30653		
Los Angeles CA90030	55	
Northern Pharmacy Section		
Fair Hearing Coordinator		
P.O. Box 201007		
Stockton CA95201		
PC II (Supv):	55	
Michiko Yamada-Oye (209) 942-6138 Michiko.YamadaOye@dhcs.ca.gov		
Minh-Hai Tran (209) 942-6039 Minh-Hai.Tran@dhcs.ca.gov		
DDSD State Program - North		
P.O. Box 23645		
Oakland, CA 94623	55	
(No AR2 Letter)		
DDSD State Program - South		

MAILING ADDRESS	Priority Code	
P.O. Box 30541		
Los Angeles, CA 90030		
	55	
(No AR2 Letter)		
Attn : Divina Coronel		
DHCS Systems of Care Div		
311 S. Spring Street #600		
Los Angeles, CA 90013	60	
MediCal Waiver Program MCWP		
Office of AIDS		
PO Box 997426 MS 7700	55	
Sacramento, CA 95899-7426		
BCCTP/Medi-Cal Eligibility		
P.O. Box 997417 MS 4611		
Sacramento CA95899	55	
Department of Aging		
MSSP Hearings Coordinator		
1300 National Dr Ste 200		
Sacramento, CA 95834	55	
LADCFS		
HEARINGS		
9320 Tellstar Ave. #216		
El Monte, CA 91731	55	
DSS Office of Special Services		
ADSA		
744 P Street, MS 8-16-94	55	
Sacramento, CA95814		

MAILING ADDRESS	Priority Code	
Irma Diaz-Martin		
Audits and Investigation		
7575 Metropolitan Dr Ste. 330	55	
San Diego CA92108		